Ambetter Health Solutions Platinum 0 + Vision + Adult Dental: Standard Platinum Off Exchange Plan

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://ambetterhealth.com/2026-brochures.html">https://ambetterhealth.com/2026-brochures.html</a> or call 1-833-543-3145 (TTY 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-qlossary">https://www.healthcare.gov/sbc-qlossary</a> or call 1-833-543-3145 (TTY 711) to request a copy.

Important Questions	Answers	Why This Matters:	
What is the overall deductible?	\$0 individual / \$0 family.	See the Common Medical Events chart below for your cost for services this plan covers.	
Are there services covered before you meet your deductible?	Yes. There is no <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.  But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .	
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> : \$5,000 individual / \$10,000 family. Not applicable for <u>out-of-network providers</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.	
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, penalties for failure to obtain preauthorization for services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://ambetterhealth.com/findado">https://ambetterhealth.com/findado</a> <a href="mailto:com/findado">c or call 1-833-543-3145 (TTY 711)</a> for a list of <a href="mailto:network providers.">network providers.</a>	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.	
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.	



		What You Will Pay		Limitations Exceptions ? Other
Common Medical Event	Medical Event Services You May Need		Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	\$10 Copay / visit	Not covered	Unlimited Virtual 24/7 Care Visits received from Ambetter's designated telehealth provider covered at No Charge, providers covered in full.
provider's office or	Specialist visit	\$20 Copay / visit	Not covered	None
clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$20 Copay / visit for laboratory & professional services \$40 Copay / visit for x-ray & diagnostic imaging 10% Coinsurance for laboratory & professional services and x-ray & diagnostic imaging at other places of service	Not covered	Prior authorization may be required. Covered No Limit. Other places of service may include: Hospital, Emergency Room, or Outpatient Facility. Failure to obtain prior authorization for any service that requires prior authorization will result in a denial of benefits.
	Imaging (CT/PET scans, MRIs)	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at https://ambetterhealth.com/2026formulary	Generic drugs	Tier 1a - Preferred Generic Retail: \$3 Copay / prescription Tier 1b - Generic Retail: \$15 Copay / prescription	Not covered	Prior authorization may be required.  Prescription drugs are provided up to 30 days retail and up to 90 days through mail order. Mail orders are subject to 2.5x retail cost-sharing amount.
	Preferred brand drugs	Tier 2 - Retail: \$25 Copay / prescription	Not covered	Prior authorization may be required.  Prescription drugs are provided up to 30
	Non-preferred brand drugs and Non-preferred generic drugs.	Tier 3 - Retail: 45% Coinsurance	Not covered	days retail and up to 90 days through mail order. Mail orders are subject to 2.5x retail cost-sharing amount.

	What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Specialty drugs	Tier 4 - Retail: 50% Coinsurance	Not covered	Prior authorization may be required.  Prescription drugs are provided up to 30 days retail and up to 30 days through mail order.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
surgery	Physician/surgeon fees	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If dimmediate	Emergency room care	\$150 Copay / visit (\$75 Copay / visit for facility; \$75 Copay / visit for physician fee)	\$150 Copay / visit (\$75 Copay / visit for facility; \$75 Copay / visit for physician fee)	None
If you need immediate medical attention	Emergency medical transportation	\$150 <u>Copay</u> / visit	\$150 <u>Copay</u> / visit	Covered No Limit. Note: Prior authorization is not required for emergency transport, however, all non-emergent transport requires prior authorization.
	<u>Urgent care</u>	\$12 Copay / visit	Not covered	None
If you have a hospital	Facility fee (e.g., hospital room)	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
stay	Physician/surgeon fees	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$10 Copay / visit; Other Outpatient Services: 10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit. (Primary Care Provider (PCP) and other practitioner office visits do not require prior authorization.)
	Inpatient services	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If you are pregnant	Office visits	\$10 <u>Copay</u> / visit	Not covered	Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. Cost-sharing does not apply for preventive services, such as routine prenatal and post-natal screenings. Depending

		What You Will Pay		Limitations Evacutions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				on the type of services, <u>coinsurance</u> , <u>deductible</u> or <u>copayment</u> may apply.  Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery professional services	10% Coinsurance	Not covered	Prior authorization may be required. Costsharing does not apply for preventive
	Childbirth/delivery facility services	10% <u>Coinsurance</u>	Not covered	services. Depending on the type of services, copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Home health care	\$20 Copay / visit	Not covered	Prior authorization may be required. Limited to 100 visits per year.
If you need help recovering or have other special health needs	Rehabilitation services	Outpatient: \$10 Copay / visit Inpatient: 10% Coinsurance	Not covered	Outpatient: Prior authorization may be required. Rehabilitation therapy: speech, occupational, and physical therapy limited to 20 visits each, cardiac limited to 36 visits and pulmonary limited to 20 visits per year. Services may be used for intensive day rehabilitation. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis.  Inpatient: Prior authorization may be required. Limited to 60 days per year. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis.
	Habilitation services	Outpatient: \$10 Copay / visit Inpatient: 10% Coinsurance	Not covered	Outpatient: Prior authorization may be required. Covered No Limit. Inpatient: Prior authorization may be required. Limited to 60 days per year. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis.
	Skilled nursing care	10% Coinsurance	Not covered	Prior authorization may be required. Limited

		What You Will Pay		Limitations Evacutions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				to 90 days per year.
	Durable medical equipment	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
	Hospice services	10% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If your child needs dental or eye care	Children's eye exam	No charge; deductible does not apply	Not covered	Limited to 1 visit per year.
	Children's glasses	No charge; deductible does not apply	Not covered	Limited to 1 item per year.
	Children's dental check-up	Not covered	Not covered	None

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest, or when the life of the member is endangered)
- Dental care (Children)Long-term care

Non-emergency care when traveling outside the U.S.

- Bariatric surgery
- Cosmetic surgery

Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (Limited to 12 visits per year)
- Chiropractic care (Limited to 12 visits per year)
- Dental care (Adult-visit & item limits apply per year. \$1,000 annual dollar limit per year per person.)
- Hearing aids (Limited to 1 hearing aid per hearing impaired ear up to \$2,500 every 48 months for members aged 21 and under.)
- Infertility treatment (Limited to services for diagnostic tests to find the cause of infertility)
- Private-duty nursing (Limited to 90 visits per year)
- Routine eye care (Adult-one visit, one frame, and one pair of lenses. Dollar allowances apply to hardware.)
- Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ambetter Health at 1-833-543-3145 (TTY 711); Ohio Department of Insurance, 50 West Town Street, Third Floor - Suite 300, Columbus, Ohio 43215, Phone:1-800-686-1526; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272); or Office of Personnel Management Multi-State Plan Program at <a href="https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/">https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also

provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Ohio Department of Insurance, 50 West Town Street, Third Floor - Suite 300, Columbus, Ohio 43215, Phone:1-800-686-1526.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-543-3145 (TTY 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-543-3145 (TTY 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-543-3145 (TTY 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-543-3145 (TTY 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is	Having	a Baby
	_	

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	
■ <u>Specialist</u> <u>copayment</u>	
■ Hospital (facility) coinsurance	

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)

Childbirth/Delivery Facility Services

Specialist visit (anesthesia)

Childbirth/Delivery Professional Services

**■** Other coinsurance

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a wellcontrolled condition)

The plans overall deductible	<b>\$</b> 0
■ <u>Specialist</u> <u>copayment</u>	\$20
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

# This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Diagnostic tests (ultrasounds and blood work)

Prescription drugs

Total Evennels Cost

\$0 \$20 10%

10%

Durable medical equipment (glucose meter)

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

	■ The <u>plan's</u> overall <u>deductible</u>	\$0
	■ Specialist copayment	\$20
)	■ Hospital (facility) coinsurance	10%
	■ Other coinsurance	10%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

### **Total Example Cost** \$12,700 In this example, Peg would pay: Cost Sharing **Deductibles** \$0 Copayments \$400 \$800 Coinsurance What isn't covered Limits or exclusions \$60 \$1,260 The total Peg would pay is

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$700
Coinsurance	\$80
What isn't covere	d
Limits or exclusions	\$20
The total Joe would pay is	\$800

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$700
Coinsurance	\$30
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$730

The plan would be responsible for the other costs of these EXAMPLE covered services.



English:	If you, or someone you're helping, have questions about any of the Ambetter Health offerings, and are not proficient in English, you have the right to get help and information in your language at no cost and in a timely manner. If you, or someone you're helping, have an auditory and/or visual condition that impedes communication, you have the right to receive auxiliary aids and services at no cost and in a timely manner. To receive translation or auxiliary services, please contact Member Services at 1-833-543-3145 (TTY 711).
Spanish:	Si usted, o alguien a quien está ayudando, tiene preguntas acerca de alguno de los ofrecimientos de Ambetter Health y no domina el inglés, tiene derecho a obtener ayuda e información en su idioma sin costo alguno y de manera oportuna. Si usted, o alguien a quien está ayudando, tiene un impedimento auditivo o visual que le dificulta la comunicación, tiene derecho a recibir ayuda y servicios auxiliares sin costo alguno y de manera oportuna. Para recibir servicios auxiliares o de traducción, comuníquese con Servicios para Miembros al 1-833-543-3145 (TTY 711).
Haitian Creole:	Si ou menm, oswa yon moun w ap ede, gen kesyon sou nenpòt sa Ambetter Health ofri yo, epi nou pa metrize Anglè, nou gen dwa pou jwenn èd ak enfòmasyon nan lang nou gratis epi nan moman ki apwopriye a. Si ou menm, oswa yon moun w ap ede, gen yon pwoblèm pou tande ak/oswa yon pwoblèm pou wè ki pètibe kominikasyon nou, nou gen dwa pou resevwa asistans ak sèvis oksilyè gratis epi nan moman ki apwopriye a. Pou resevwa sèvis tradiksyon oswa sèvis oksilyè yo, tanpri kontakte Sèvis Manm yo nan 1-833-543-3145 (TTY 711).
Ukrainian:	Якщо у вас або особи, якій ви допомагаєте, виникли запитання щодо будь-яких пропозицій Ambetter Health, але ви чи ця особа не володієте англійською мовою, ви маєте право отримати допомогу та інформацію своєю мовою безкоштовно й своєчасно. Якщо у вас або особи, якій ви допомагаєте, є вади слуху або зору, які заважають спілкуванню, ви маєте право отримати допоміжні засоби та послуги безкоштовно й своєчасно. Щоб отримати переклад або додаткові послуги, зв'яжіться зі Службою обслуговування учасників за номером 1-833-543-3145 (ТТҮ 711).
Nepali:	यदि तपाईं स्वयं वा तपाईंले मद्दत गरिरहनुभएको कोही व्यक्तिसँग Ambetter Health सँग सम्बन्धित प्रश्नहरू छन् र तपाईं दुवै अंग्रेजीमा निपुण हुनुहुन्न भने तपाईंसँग निःशुल्क रूपमा र समयमै आफ्नो भाषामा मद्दत र जानकारी प्राप्त गर्ने अधिकार छ। यदि तपाईं वा तपाईंले मद्दत गरिरहनुभएको व्यक्तिसँग सञ्चारमा बाधा पुऱ्याउने श्रवण र/वा दृश्यसम्बन्धी समस्या छ भने तपाईंसँग निःशुल्क रूपमा र समयमै सहायक उपकरण र सेवाहरू प्राप्त गर्ने अधिकार छ। अनुवाद वा सहायक सेवाहरू प्राप्त गर्न कृपया 1-833-543-3145 (TTY 711) मा सदस्य सेवाहरू लाई सम्पर्क गर्नुहोस्।
Arabic:	إذا كان لديك أو لدى شخص تساعده أسئلة حول أي عرض من عروض Ambetter Health، ولم تكن تجيد التحدث باللغة الإنكليزية، فلديك الحق في الحصول على المساعدة والمعلومات بلغتك من دون أي تكلفة وفي الوقت المناسب. إذا كنت تعاني، أنت أو أي شخص تساعده، من حالة سمعية و/أو بصرية تعيق التواصل، فلديك الحق في تلقي مساعدات وخدمات إضافية من دون أي تكلفة وفي الوقت المناسب. لتلقي خدمات الترجمة أو خدمات إضافية، يرجى الاتصال بـ خدمات الأعضاء على (TTY 711)
Somali:	Haddii adiga, ama qof aad caawinaysaa, uu qabto su'aalo ku saabsan mid ka mid ah waxyaabaha ay bixiso Ambetter Health, oo aanu si wanaagsan ugu hadal Ingiriisiga, waxaad xaq u leedahay inaad hesho caawimo iyo macluumaad ah luqaddaada oo aan kharash ahayn iyo wakhti habboon. Haddii adiga, ama qof aad caawinayso, aad qabtaan xaalado maqalka ah iyo/ama araga ah oo xanibta wada xidhiidhka, waxaad xaq u leedahay inaad hesho kaalmada wada xidhiidhka iyo adeegyada oo aan kharash kugu joogin qaab wakhti habboon ah. Si aad u hesho turjumaad iyo adeegyada kaalmada wada xidhiidhka, fadlan la xidhiidh Adeegyada Xubinta lambarka 1-833-543-3145 (TTY 711).

### Если у вас или у лица, которому вы помогаете, возникли вопросы о любых предложениях Ambetter Health, при этом вы недостаточно хорошо владеете английским языком, вы имеете право на бесплатную и своевременную помощь и информацию на своем родном языке. Если у Russian: вас или у лица, которому вы помогаете, есть нарушения слуха или зрения, которые препятствуют коммуникации, вы имеете право на бесплатные и своевременные вспомогательные услуги и помощь. Для получения услуг перевода или вспомогательных услуг обратитесь в отдел обслуживания участников по телефону 1-833-543-3145 (ТТҮ 711). Ikiwa wewe, au mtu unayemsaidia, ana maswali kuhusu yoyote ya matoleo ya Ambetter Health, na huelewi Kiingereza vizuri, una haki ya kupata usaidizi na maelezo kwa lugha yako bila kulipa ada yoyote na kwa wakati ufaao. Ikiwa wewe, au mtu unayemsaidia, ana tatizo la kusikia na/au la kuona ambalo Swahili: linazuia mawasiliano, una haki ya kupata usaidizi na huduma za ziada bila kulipa ada yoyote na kwa wakati unaofaa. Ili kupata huduma za tafsiri au za ziada, tafadhali wasiliana na Huduma kwa Wanachama 1-833-543-3145 (TTY 711). Si vous même ou une personne que vous aidez avez des questions à propos de l'une des offres d'Ambetter Health et que vous ne maîtrisez pas l'anglais, vous pouvez bénéficier gratuitement et en temps utile d'aide et d'informations dans votre langue. Si vous même ou une personne que vous aidez French: souffrez d'un trouble auditif ou visuel qui entrave la communication, vous pouvez bénéficier gratuitement et en temps utile d'aides et de services auxiliaires. Pour profiter de services de traduction ou de services auxiliaires, veuillez contacter les Services aux membres au 1-833-543-3145 (TTY 711). Niba wowe, cyangwa undi muntu uri gufasha, mufite ibyo mwibaza kuri Ambetter Health, ndetse mukaba mutazi neza Icyongereza, Ufite uburenganzira bwo guhabwa ubufasha n'amakuru mu rurimi rwawe nta kiguzi utanze ndetse ku gihe. Niba wowe, cyangwa undi muntu uri gufasha, afite uburwayi Kinyarwanda: mu kumva na/cyangwa kureba bubangamiye itumanaho, ufite uburenganzira bwo guhabwa inyunganirangingo mu kumva na serivisi bijyanye nta kiguzi utanze ndetse ku gihe. Kugira ngo uhabwe ubusemuzi cyangwa serivisi z'inyunganirangingo mu kumva, turagusabye vugana na Serivisi zishinzwe Umunyamuryango kuri 1-833-543-3145 (TTY 711). Sizda yoki siz yordam berayotgan kimdirda Ambetter Health takliflaridan istalgan biri haqida savollar tugʻilsa va ingliz tilini yaxshi bilmasangiz, oʻz tilingizda bepul va oʻz vaqtida yordam hamda axborot olish huquqiga egasiz. Sizda yoki siz yordam berayotgan kimdirda muloqotga xalal beradigan eshitish va/yoki Uzbek: koʻrish muammolari boʻlsa, qoʻshimcha yordam va xizmatlardan bepul va oʻz vaqtida foydalanish huquqiga egasiz. Tarjima yoki qoʻshimcha xizmatlardan foydalanish uchun Mijozlarga xizmat boʻlimiga quyidagi telefon raqami orqali murojaat qiling 1-833-543-3145 (TTY 711). که تاسو يا هغه څوک چې تاسو ورسره مرسته کوئ چېد Ambetter Health په اړه پوښتنې لرئ او په انګليسي ژيه کې مهارت نه لری نو تاسو حق لرئ چې په خپله ژيه کې وړيا او پر وخت مرسته او معلومات ترلاسه کړئ. که تاسويا هغه څوک چې تاسو ورسره مرسته کوئ چې د اوریدو او/یا د لیدلو ستونزه لرئ چې د اړیکو مخه نیسي چې البته تاسو حق لرئ چې مرستندویه مرسې او خدمات په وړیا توګه او په وخت سره ترلاسه کړئ. مهربانی وکړئ چې د ژباړې یا مرستندویه خدماتو ترلاسه کولو لپارهد غړو خدماتو سره د (TTY 711) 543-543-583-1 سره اړیکه ټینګه کړئ. Pashtu: Nếu quý vị hoặc người mà quý vị đang giúp đỡ có câu hỏi về bất kỳ dịch vụ nào của Ambetter Health và không thành thạo tiếng Anh, quý vị có quyền được trợ giúp và nhận thông tin bằng ngôn ngữ của mình miễn phí và kịp thời. Nếu quý vị hoặc người mà quý vị đang giúp đỡ mắc bệnh về thính giác và/hoặc thị Vietnamese: giác gây cản trở giao tiếp, quý vị có quyền được nhận các hỗ trợ và dịch vụ phụ trợ miễn phí và kịp thời. Để nhận dịch vụ thông dịch hoặc dịch vụ phụ trợ, vui lòng liên hệ bộ phận Dịch Vụ Thành Viên theo số 1-833-543-3145 (TTY 711). ባዕሎም ወይ ንሶም ዝሕባዝዎ ሰብ ብዛዕባ ኣብ ትሕቲ Ambetter Health ሕቶታት እንተሃልዮሞም፣ ባን ከኣ ናይ ቋንቋ ኢንባሊዝኛ ብ<del>ቐ</del>ዓት እንድሕር ዝንድሎም ኮይኑ፣ ሓንዝን ሓበሬታን ብ**ኛንቁኦም፣ ብና**የን ኣብ ትኽክለኛ እዋንን ከረኽቡ *መ*ሰል ኣለዎም። ባዕሎም ወይ ንሶም ዝሕግዝዎ ሰብ ክረዳዳኡ ዝዕንቅፍ ናይ ምስጣዕ ወይ ምርኣይ ፀንም እንተሃልይዎም፣ ብናፃን ኣብ ሰዓቱን መስምዒ/መርኣዪ Tigrinya: ሓ<u>ነዛትን አገልግሎታትን ከረኽ</u>ቡ መሰል ኣለዎም። ናይ ትርጉም ወይድ*ጣ መ*ስም*ዕዒ/መር*ኣዪ ሓ<u>ነዛት ንምርካብ፣ በይዘ</u>አም ምስ ናይ ኣባላት ኣባልግሎታት ብ 1-833-543-3145 (TTY 711) ይራኸቡ። گر شما یا فردی که به او کمک می کنید دریاره کدام یکی از خدمات Ambetter Health سوالات دارید و به زیان انگلیسی مسلط نیستید، حق دارید بصورت رایگان و در زمان مناسب، کمک و معلومات را به زیان خود دریافت کنید. اگر شما یا فردی که به او کمک مى كنيد دچار مشكل شنوابي و/يا بينابي هستيد كه مانع از برقراري ارتباط مي شود، اين حقّ را داريد كه وسايل و خدمات كمكي را Dari:

بصورت رایگان و در زمان مناسب دریافت کنید. برای دریافت خدمات ترجمه یا خدمات کمکی، لطفاً با خدمات اعضا به شماره

(TTY 711) 333-543-3145 (TTY 711) عاس بگيريد.

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