The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

https://ambetter.wellcareky.com/2025-brochures.html, or call 1-833-705-2175 (TTY 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance</u> <u>billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 1-833-705-2175 (TTY 711) to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall <u>deductible</u> ? | \$0 at Indian Health Care <u>Provider</u> (IHCP) or with IHCP <u>referral</u> at non-IHCP; or \$8,450 individual / \$16,900 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> services, primary care, <u>specialist</u> , and <u>urgent care</u> visits, and certain <u>prescription drugs</u> are covered before you meet your <u>deductible</u> (see additional information below). | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For <u>network providers</u> : \$9,200 individual / \$18,400 family. Not applicable for <u>out-of-network</u> <u>providers</u> . | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billing charges, penalties for failure to obtain preauthorization for services, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://ambetter.wellcareky.com/findadoc or call 1-833-705-2175 (TTY 711) for a list of <u>network</u> providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | What You Will Pay | | | | |
|---|--|--|--|--|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| lf ann an iait a baalab | Primary care visit to treat an injury or illness | No charge | \$40 <u>Copay</u> / visit; <u>deductible</u> does not apply | Not covered | Unlimited Virtual 24/7 Care Visits received from Ambetter's designated telehealth <u>provider</u> covered at No Charge, <u>providers</u> covered in full, <u>deductible</u> does not apply. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| If you visit a health care <u>provider's</u> office or clinic | <u>Specialist</u> visit | No charge | \$90 <u>Copay</u> / visit; <u>deductible</u> does not apply | Not covered | None <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | Preventive care/screening/ immunization | No charge | No charge; <u>deductible</u> does not apply | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| lf you have a test | <u>Diagnostic test</u> (x- ray, blood work) | No charge | \$50 <u>Copay</u> / visit; <u>deductible</u> does not apply for laboratory & professional services 50% <u>Coinsurance</u> for x-ray & diagnostic imaging 50% <u>Coinsurance</u> for laboratory & professional services and x-ray & diagnostic imaging at other places of service | Not covered | Prior authorization may be required. Covered No Limit. Other places of service may include: Hospital, Emergency Room, or Outpatient Facility. Failure to obtain prior authorization for any service that requires prior authorization will result in a denial of benefits. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | Imaging (CT/PET scans, MRIs) | No charge | 50% <u>Coinsurance</u> | Not covered | Prior authorization may be required. Covered No Limit. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | Generic drugs | No charge | Tier 1a - Preferred Generic Retail: \$3 | Not covered | Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to |

| | | What You Will Pay | | | |
|---|--|--|--|--|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you need drugs to treat your illness or condition | | | <u>Copay</u> / prescription; <u>deductible</u> does not apply Tier 1b - Generic Retail: \$30 <u>Copay</u> / prescription; <u>deductible</u> does not apply | | 90 days through mail order. Mail orders are subject to 3x retail <u>cost-sharing</u> amount. <u>Cost</u> <u>sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| More information about prescription drug | Preferred brand drugs | No charge | Tier 2 - Retail: 45% Coinsurance | Not covered | Prior authorization may be required. Prescription |
| coverage is available at https://ambetter.wellca reky.com/2025formula ry. | Non-preferred brand drugs and Non-preferred generic drugs | No charge | Tier 3 - Retail: 45% Coinsurance | Not covered | drugs are provided up to 30 days retail and up to 90 days through mail order. Mail orders are subject to 3x retail <u>cost-sharing</u> amount. <u>Cost</u> <u>sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | Specialty drugs | No charge | Tier 4 - Retail: 50% <u>Coinsurance</u> | Not covered | Prior authorization may be required. <u>Prescription</u> <u>drugs</u> are provided up to 30 days retail and up to 30 days through mail order. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| surgery | Physician/surgeon fees | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| | Emergency room care | No charge | 50% <u>Coinsurance</u> | 50% Coinsurance | None <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| If you need immediate medical attention | Emergency medical transportation | No charge | 50% <u>Coinsurance</u> | 50% <u>Coinsurance</u> | Covered No Limit. Note: Prior authorization is not required for emergency transport, however, all non-emergent transport requires prior authorization. If you receive service from an out of <u>network</u> ground/water ambulance <u>provider</u> , you may be subject to <u>balance billing</u> . <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |

| | | What You Will Pay | | | |
|--|---|--|---|--|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Urgent care | No charge | \$50 <u>Copay</u> / visit; <u>deductible</u> does not apply | Not covered | None <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| lf you have a hospital | Facility fee (e.g., hospital room) | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| stay | Physician/surgeon fees | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| If you need mental health, behavioral health, or substance | Outpatient services | No charge | Office Visit: \$40 <u>Copay</u> / visit; <u>deductible</u> does not apply; Other Outpatient Services: 50% <u>Coinsurance</u> | Not covered | Prior authorization may be required. Covered No Limit. (<u>Primary Care Provider</u> (PCP) and other practitioner office visits do not require prior authorization.) <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| abuse services | Inpatient services | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| lf you are pregnant | Office visits | No charge | \$40 <u>Copay</u> / visit; <u>deductible</u> does not apply | Not covered | Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. <u>Cost-sharing</u> does not apply for <u>preventive</u> <u>services</u> , such as routine pre-natal and post-natal <u>screenings</u> . Depending on the type of services, <u>coinsurance</u> , <u>deductible</u> or <u>copayment</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | Childbirth/delivery professional services | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. <u>Cost-sharing</u> does not apply for <u>preventive services</u> . Depending on the type of services, <u>copayment</u> , |

| | | What You Will Pay | | | |
|---|--|--|--|--|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Childbirth/delivery facility services | No charge | 50% <u>Coinsurance</u> | Not covered | <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). <u>Cost</u> <u>sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | <u>Home health care</u> | No charge | 50% <u>Coinsurance</u> | Not covered | Prior authorization may be required. Limited to 100 visits per year. (Each visit by an authorized representative of a home health agency shall be considered as one (1) <u>home health care</u> visit, except that at least four (4) hours of home health aide service shall be considered as one (1) home health visit.) <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| If you need help recovering or have other special health needs | Rehabilitation services | No charge | Outpatient: \$40 <u>Copay</u> / visit; <u>deductible</u> does not apply Inpatient: 50% <u>Coinsurance</u> | Not covered | Outpatient: Prior authorization may be required. Limited to 25 visits per year per therapy (occupational, speech and physical therapy); limited to 25 visits for pulmonary therapy; limited to 36 visits for cardiac therapy; limited to 20 visits for cognitive therapy. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. Inpatient: Prior authorization may be required. Limited to 60 days per year. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| | Habilitation No charge / visit; deductite services No charge not apply | Inpatient: 50% | Not covered | Outpatient: Prior authorization may be required. Limited to 25 visits per year per therapy (occupational, speech and physical therapy); limited to 25 visits for pulmonary therapy; limited to 36 visits for cardiac therapy; limited to 20 visits for cognitive therapy. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. | |

| | | What You Will Pay | | | |
|---|-------------------------------|--|--|--|---|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | | | | | Inpatient: Prior authorization may be required. Limited to 60 days per year. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| | Skilled nursing care | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. Limited to 90 days per year. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| | Durable medical equipment | No charge | 50% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
| | Hospice services | No charge | No charge; <u>deductible</u> does not apply | No charge | Prior authorization may be required. Covered No Limit. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| | Children's eye exam | No charge | No charge; <u>deductible</u> does not apply | Not covered | Limited to 1 visit per year. <u>Cost sharing</u> waived at non-IHCP with IHCP referral. |
| If your child needs dental or eye care | Children's glasses | No charge | No charge; <u>deductible</u> does not apply | Not covered | Limited to 1 item per year. Note: When <u>medically</u> <u>necessary</u> , benefits are also provided each year for the coverage of one complete set of replacement eyeglasses (frames and lenses). <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | Children's dental check-up | Not covered | Not covered | Not covered | None |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Cl | neck your policy or <u>plan</u> document for m | ore information and a list of any other <u>excluded services</u> .) |
|---|--|---|
| Abortion (Except in press when the life of the | Coordination of the second | |

- Abortion (Except in cases when the life of the member is endangered)
- Acupuncture
- Bariatric surgery

- Cosmetic surgery
- Dental care (Children)
- Infertility treatment

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Chiropractic care (Limited to 20 visits per year)
- Dental care (Adult-visit & item limits apply per year. \$1,000 annual dollar limit per year per person.)
- Hearing aids (Limited to 1 per ear every 3 years)
- Private-duty nursing (Limited to 250 visits per year; based on an 8-hour shift/calendar year.)
- Routine eye care (Adult-visit & one item per year. Dollar allowance applies to hardware.)
- Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ambetter from WellCare of Kentucky at 1-833-705-2175 (TTY 711); Public Protection Cabinet 500 Mero Street Frankfort, KY 40601, Phone No. 1-502-564-3630; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272); or Office of Personnel Management Multi-State Plan Program at <u>https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Public Protection Cabinet 500 Mero Street Frankfort, KY 40601, Phone No. 1-502-564-3630

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-705-2175 (TTY 711). Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-705-2175 (TTY 711). Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-833-705-2175 (TTY 711). Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-705-2175 (TTY 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a (9 months of in-network pre a hospital del | e-natal care and | Managing Joe's Typ (a year of routine in-networ controlled cond | rk care of a well- |
|--|---------------------------------|---|-------------------------|
| The plan's overall deductib | <u>le</u> \$8,450 | The plan's overall deductib | <mark>le</mark> \$8,450 |
| Specialist copayment | \$90 | Specialist copayment | \$90 |
| Hospital (facility) coinsurant | <u>ice</u> 50% | Hospital (facility) coinsurar | <mark>nce</mark> 50% |
| Other <u>coinsurance</u> | 50% | Other <u>coinsurance</u> | 50% |
| This EXAMPLE event includes <u>Specialist</u> office visits (prenatal of Childbirth/Delivery Professional Childbirth/Delivery Facility Servic <u>Diagnostic tests</u> (ultrasounds and <u>Specialist</u> visit (anesthesia) | <i>care)</i> Services ces | This EXAMPLE event includes Primary care physician office vis disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glu | sits (including |
| Total Example Cost \$12,700 | | Total Example Cost | \$5,600 |
| In this example, Peg would pa Cost Sharin | - | In this example, Joe would pa Cost Sharin | |
| Deductibles | 0 | Deductibles | ¢0 |

| <i>g</i> |
|----------|
| \$0 |
| \$0 |
| \$0 |
| ered |
| \$0 |
| \$0 |
| |

| in this chample, oue would pay. | | | |
|---------------------------------|------|--|--|
| Cost Sharing | | | |
| <u>Deductibles</u> | \$0 | | |
| Copayments | \$0 | | |
| <u>Coinsurance</u> | \$0 | | |
| What isn't cove | ered | | |
| Limits or exclusions | \$0 | | |
| The total Joe would pay is | \$0 | | |

Mia's Simple Fracture (in-network emergency room visit and

| | ioliow up care) | |
|---|---|---------|
| | The <u>plan's</u> overall <u>deductible</u> | \$8,450 |
| | Specialist copayment | \$90 |
|) | Hospital (facility) <u>coinsurance</u> | 50% |
|) | Other <u>coinsurance</u> | 50% |
| | This EXAMPLE event includes services like: | |

Emergency room care (including medical supplies) Diagnostic tests (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$2,800

In this example, Mia would pay:

| Cost Sharing | | | |
|--------------|--|--|--|
| \$0 | | | |
| \$0 | | | |
| \$0 | | | |
| ered | | | |
| \$0 | | | |
| \$0 | | | |
| | | | |

Note: These numbers assume the patient received care from an IHCP <u>provider</u> or with IHCP <u>referral</u> at a non-IHCP. If you receive care from a non-IHCP <u>provider</u> without a <u>referral</u> from an IHCP your costs may be higher.

The plan would be responsible for the other costs of these EXAMPLE covered services.



| English: | If you, or someone you are helping, have questions about Ambetter from WellCare of Kentucky, and are not proficient in English, you have the right to get help and information in your language at no cost and in a timely manner. If you, or someone you are helping, have an auditory and/or visual condition that impedes communication, you have the right to receive auxiliary aids and services at no cost and in a timely manner. To receive translation or auxiliary services, please contact Member Services at 1-833-705-2175 (TTY 711). |
|------------------|--|
| Spanish: | Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Ambetter from WellCare of Kentucky y no domina el inglés, tiene derecho a obtener ayuda e información en su idioma sin costo alguno y de manera oportuna. Si usted, o alguien a quien está ayudando, tiene un impedimento auditivo o visual que le dificulta la comunicación, tiene derecho a recibir ayuda y servicios auxiliares sin costo alguno y de manera oportuna. Para recibir servicios auxiliares o de traducción, comuníquese con Servicios para Miembros al 1-833-705-2175 (TTY 711). |
| Chinese: | 如果您或您正在協助的對象有關於 Ambetter from WellCare of Kentucky 方面的問題,且不精 通英語,您有權利免費並及時以您的母語獲得幫助和訊資訊。如果您或您正在協助的對象 有聽力和/或視力上的問題,阻礙了溝通,您有權利免費並及時獲得輔助支援與服務。若要 取得翻譯或輔助服務,請聯絡會員服務部,電話是1-833-705-2175 (TTY 711)。 |
| German: | Falls Sie oder jemand, dem Sie helfen, Fragen zu Ambetter from WellCare of Kentucky hat und nicht Englisch spricht, haben Sie das Recht, kostenlos und zeitnah Hilfe und Informationen in Ihrer Sprache zu erhalten. Falls Sie oder jemand, dem Sie helfen, eine Hör- und/oder Sehbeeinträchtigung hat, die die Kommunikation beeinflusst, haben Sie das Recht, kostenlos und zeitnah zusätzliche Hilfe und Dienstleistungen zu erhalten. Um eine Übersetzung oder zusätzliche Dienstleistungen zu erhalten, wenden Sie sich an den Kundendienst unter 1-833-705-2175 (TTY 711). |
| Vietnamese: | Nếu quý vị hoặc người mà quý vị đang giúp đỡ có câu hỏi về Ambetter from WellCare of Kentucky và không thành thạo tiếng Anh, quý vị có quyền được trợ giúp và nhận thông tin bằng ngôn ngữ của mình miễn phí và kịp thời. Nếu quý vị hoặc người mà quý vị đang giúp đỡ mắc bệnh về thính giác và/hoặc thị giác gây cản trở giao tiếp, quý vị có quyền được nhận các hỗ trợ và dịch vụ phụ trợ miễn phí và kịp thời. Để nhận dịch vụ thông dịch hoặc dịch vụ phụ trợ, vui lòng liên hệ bộ phận Dịch Vụ Thành Viên theo số 1-833-705-2175 (TTY 711). |
| Arabic: | إذا كان لديك أو لدى شخص تساعده أسئلة حول Ambetter from WellCare of Kentucky، ولم تكن تجيد التحدث باللغة الإنكليزية، فلديك الحق في الحصول على المساعدة والمعلومات بلغتك من دون أي تكلفة وفي الوقت المناسب. إذا كنت تعاني، أنت أو أي شخص تساعده، من حالة سمعية و/أو بصرية تعيق التواصل، فلديك الحق في تلقي مساعدات وخدمات إضافية من دون أي تكلفة وفي الوقت المناسب. لتلقي خدمات الترجمة أو خدمات إضافية، يرجى الاتصال بـ |
| Serbo- Croatian: | Ako Vi, ili neko kome pomažete, imate pitanja u vezi sa Ambetter from WellCare of Kentucky, a ne govorite engleski jezik, imate pravo na besplatnu i blagovremenu pomoć i informacije na sopstvenom jeziku. Ako Vi, ili neko kome pomažete, imate neki poremećaj sluha i/ili vida zbog kojeg je onemogućena komunikacija, imate pravo da besplatno i blagovremeno dobijete pomagala i pomoćne usluge. Obratite se odeljenju za pružanje usluga članovima pozivom na broj 1-833-705-2175 (TTY 711) da biste dobili usluge prevoda ili pomoćne usluge. |

| ご自身やあなたが介護している他の人が、Ambetter from WellCare of Kentuckyについてご 質問をお持ちの場合、英語に自信がなくても無料かつタイムリーにご希望の言語でヘル プや情報を得ることができます。ご自身や、あなたが介護している他の人の聴覚や視覚 の状態のためやり取りが難しい場合でも、無料かつタイムリーに補助サービスを受ける ことができます。翻訳や補助サービスを受けるには、1-833-705-2175 (TTY 711)のメンバー サービスにご連絡ください。 |
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| Si vous-même ou une personne que vous aidez avez des questions à propos d'Ambetter from WellCare of Kentucky et que vous ne maîtrisez pas l'anglais, vous pouvez bénéficier gratuitement et en temps utile d'aide et d'informations dans votre langue. Si vous-même ou une personne que vous aidez souffrez d'un trouble auditif ou visuel qui entrave la communication, vous pouvez bénéficier gratuitement et en temps utile d'aides et de services auxiliaires. Pour profiter de services de traduction ou de services auxiliaires, veuillez contacter Services aux membres au 1-833-705-2175 (TTY 711). |
| 귀하 또는 귀하의 도움을 받는 분이 Ambetter from WellCare of Kentucky에 대한 질문이 있는 경우 영어에 능숙하지 않으시면 해당 언어로 시의적절하게 무료 지원과 정보를 받을 권리가 있습니다. 귀하 또는 귀하의 도움을 받는 분이 청각 및/또는 시각적으로 의사소통에 장애가 있는 경우 시의적절하게 무료 보조 도구 및 서비스를 받을 권리가 있습니다. 통역 또는 보조 서비스를 받으시려면1-833-705-2175 (TTY 711)번으로 가입자 서비스부에 연락해주십시오. |
| Wann du, odder epper wer dir helft, hen Frooge iwwer Ambetter from WellCare of Kentucky, un sin net proficient in Englisch, du hoscht die Recht um Helf zu griege un Information in dei Schprooch mitaus Koscht un in en zeitlich Manner. Wann du, odder epper wer dir helft, hen en Auditory un/odder Sehlich Condition die iss schlecht fer Communication, du hoscht die Recht Auxiliary Aids zu griege un Services mitaus Koscht un in en zeitlich Manner. Fer Iwwersetzing odder Auxiliary Services zu griege, sei so gut un ruff Member Services um 1-833-705-2175 (TTY 711). |
| यदि तपाईं स्वयं वा तपाईंले मद्दत गरिरहनुभएको कोही व्यक्तिसँग Ambetter from WellCare of Kentucky सँग सम्बन्धित प्रश्नहरू छन् र तपाईं दुवै अंग्रेजीमा निपुण हुनुहुन्न भने तपाईंसँग निःशुल्क रूपमा र समयमै आफ्नो भाषामा मद्दत र जानकारी प्राप्त गर्ने अधिकार छ। यदि तपाईं वा तपाईंले मद्दत गरिरहनुभएको व्यक्तिसँग सञ्चारमा बाधा पुऱ्याउने श्रवण र/वा दृश्यसम्बन्धी समस्या छ भने तपाईंसँग निःशुल्क रूपमा र समयमै सहायक उपकरण र सेवाहरू प्राप्त गर्ने अधिकार छ। अनुवाद वा सहायक सेवाहरू प्राप्त गर्न कृपया 1-833-705-2175 (TTY 711) मा सदस्य सेवाहरू लाई सम्पर्क गर्नुहोस्। |
| Isin, ykn namni biraa isin gargaartan, Ambetter from WellCare of Kentucky gaaffii qabdu yoo ta'ee fiAfaan Ingiliffaa hin beektanu taanan, yeroodhaan afaan barbaaddaniin kaffaltii tokko malee odeeffannoo barbaaddan argachuudhaaf mirga qabdu. Isin, ykn namni isin gargaartan, rakkoo dhageettii fi/ykn agartii kan haasaa keessan irratti dhiibbaa qabu qabdu taanan, gargaarsa dhageettii argachuu fi tajaajiloota kaffaltii malee argachuudhaaf mirga qabdu. Tajaajiloota hiikkaa afaanii fi dhageettii argachuudhaaf, maaloo Tajaajiloota Maamilaa karaa |
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| Russian: | Если у вас или у лица, которому вы помогаете, возникли какие-либо вопросы о программе страхования Ambetter from WellCare of Kentucky, при этом вы недостаточно хорошо владеете английским языком, вы имеете право на бесплатную и своевременную помощь и информацию на своем родном языке. Если у вас или у лица, которому вы помогаете, наблюдается какое-либо нарушение слуха и/или зрения, которое препятствует коммуникации, вы имеете право на бесплатные и своевременные вспомогательные услуги и помощь. Для получения услуг перевода или вспомогательных услуг обратитесь в отдел обслуживания участников по номеру 1-833-705-2175 (ТТҮ 711). |
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| Tagalog: | Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa Ambetter from WellCare of Kentucky, at hindi ka mahusay sa Ingles, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos at sa maagap na paraan. Kung ikaw, o ang iyong tinutulungan, ay may kondisyon sa pandinig at/o paningin na nakakaapekto sa komunikasyon, may karapatan kang makatanggap ng mga karagdagang tulong at serbisyo nang walang gastos at sa maagap na paraan. Para makatanggap ng mga serbisyo sa pagsasalin-wika o mga karagdagang serbisyo, mangyaring makipag-ugnayan sa Mga Serbisyo para sa Miyembro sa 1-833-705-2175 (TTY 711). |
| Bantu: | Nimba wewe, canke undi muntu wewe se uri gufasha, yoba afise ico asiguza kijanye na Ambetter from WellCare of Kentucky, kandi adatahura neza icongereza, ufise agateka ko kurungikirwa ubufasha n'amakuru ku buntu kandi mu kiringo gikwiye. Nimba wewe, canke undi wewe se uri gufasha, afise nkenerwa zo kumva na/canke kuraba bibuza itumanako, ufise agateka ko kurungikirwa agafasha kumviriza na serevise bibuza kandi mu kiringo gikwiye. Kugira urungikirwe serevise z'ubusiguzi canke agafasha kumviriza, turagusavye yaga na Serevise z'Abanyamuryango kuri 1-833-705-2175 (TTY 711). |

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