The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://ambetter.pshpgeorgia.com/2025-brochures.html">https://ambetter.pshpgeorgia.com/2025-brochures.html</a>, or call 1-877-687-1180 (TTY 1-877-941-9231). For general definitions of common terms, such as <u>allowed</u> amount, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-877-687-1180 (TTY 1-877-941-9231) to request a copy.

| Important Questions   | Answers   | Why This Matters:   |
|---|---|---|
| What is the overall<br>deductible?  | \$0 at Indian Health Care <u>Provider</u> (IHCP) or with<br>IHCP <u>referral</u> at non-IHCP; or \$1,450 individual /<br>\$2,900 family                               | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount<br>before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each<br>family member must meet their own individual <u>deductible</u> until the total amount of<br><u>deductible</u> expenses paid by all family members meets the overall family<br><u>deductible</u> .   |
| Are there services<br>covered before you meet<br>your deductible?Yes. Preventive care<br>specialist, and urgent care<br>visits, and certain<br>prescription drugs are covered before you meet<br>your deductible (see additional information<br>below). |   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other<br><u>deductibles</u> for specific<br>services?   | No.   | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?   | For <u>network providers</u> : \$7,500 individual / \$15,000 family. Not applicable for <u>out-of-network</u> <u>providers</u> .                                      | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the <u>out-of-pocket limit</u> ?  | Premiums, <u>balance-billing</u> charges, penalties for<br>failure to obtain <u>preauthorization</u> for services, and<br>health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .   |
| Will you pay less if you<br>use a <u>network provider</u> ?   | Yes. See<br>https://ambetter.pshpgeorgia.com/findadoc or call<br>1-877-687-1180 (TTY 1-877-941-9231) for a list<br>of network providers.                              | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Important Questions  | Answers | Why This Matters:   |
|--|---------|---|
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.     | You can see the specialist you choose without a referral. |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common<br>Medical Event   | Services You May<br>Need                         | Indian Health<br>Care Provider<br>(IHCP) (You will<br>pay the least) | Non-IHCP In-Network<br>Provider<br>(You will pay more)  | Non-IHCP Out-of-<br>Network Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information  |
|---|--|--|---|--|--|
| <b>1 1 1 1</b>  | Primary care visit to treat an injury or illness | No charge  | \$15 <u>Copay</u> / visit;<br><u>deductible</u> does not<br>apply   | Not covered  | Unlimited Virtual 24/7 Care Visits received from<br>Ambetter's designated telehealth <u>provider</u><br>covered at No Charge, <u>providers</u> covered in full,<br><u>deductible</u> does not apply. <u>Cost sharing</u> waived at<br>non-IHCP with IHCP <u>referral</u> .   |
| If you visit a health<br>care <u>provider's</u> office<br>or clinic | <u>Specialist</u> visit                          | No charge  | \$35 <u>Copay</u> / visit;<br><u>deductible</u> does not<br>apply   | Not covered  | None <u>Cost sharing</u> waived at non-IHCP with IHCP referral.  |
|   | Preventive<br>care/screening/<br>immunization    | No charge  | No charge; <u>deductible</u><br>does not apply  | Not covered  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.  |
| If you have a test  | <u>Diagnostic test</u> (x-<br>ray, blood work)   | No charge  | <ul> <li>\$15 Copay / visit;</li> <li>deductible does not<br/>apply for laboratory &amp;<br/>professional services</li> <li>20% Coinsurance for<br/>x-ray &amp; diagnostic<br/>imaging</li> <li>20% Coinsurance for<br/>laboratory &amp;<br/>professional services<br/>and x-ray &amp; diagnostic<br/>imaging at other<br/>places of service</li> </ul> | Not covered  | Prior authorization may be required. Covered No<br>Limit. Other places of service may include:<br>Hospital, Emergency Room, or Outpatient<br>Facility.<br>Failure to obtain prior authorization for any<br>service that requires prior authorization will result<br>in a denial of benefits. <u>Cost sharing</u> waived at<br>non-IHCP with IHCP <u>referral</u> . |

|   |  |  | What You Will Pay  |  |  |
|---|--|--|--|--|--|
| Common<br>Medical Event   | Services You May<br>Need   | Indian Health<br>Care Provider<br>(IHCP) (You will<br>pay the least) | Non-IHCP In-Network<br>Provider<br>(You will pay more)   | Non-IHCP Out-of-<br>Network Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information  |
|   | Imaging (CT/PET scans, MRIs)                                       | No charge  | 20% Coinsurance  | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP <u>referral</u> .  |
| If you need drugs to<br>treat your illness or<br>condition  | Generic drugs  | No charge  | Tier 1a - Preferred<br>Generic Retail: \$3<br><u>Copay</u> / prescription;<br><u>deductible</u> does not<br>apply<br>Tier 1b - Generic<br>Retail: \$15 <u>Copay</u> /<br>prescription; <u>deductible</u><br>does not apply | Not covered  | Prior authorization may be required. <u>Prescription</u><br><u>drugs</u> are provided up to 30 days retail and up to<br>90 days through mail order. Mail orders are<br>subject to 2.5x retail <u>cost-sharing</u> amount. <u>Cost</u><br><u>sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| More information about<br>prescription drug<br>coverage is available at<br>https://ambetter.pshpg | Preferred brand<br>drugs   | No charge  | Tier 2 - Retail: \$30<br><u>Copay</u> / prescription;<br><u>deductible</u> does not<br>apply   | Not covered  | Prior authorization may be required. <u>Prescription</u><br><u>drugs</u> are provided up to 30 days retail and up to   |
| <u>eorgia.com/2025formu</u><br><u>lary</u> .  | Non-preferred<br>brand drugs and<br>Non-preferred<br>generic drugs | No charge  | Tier 3 - Retail: 25%<br><u>Coinsurance</u>   | Not covered  | 90 days through mail order. Mail orders are subject to 2.5x retail <u>cost-sharing</u> amount. <u>Cost</u> <u>sharing</u> waived at non-IHCP with IHCP <u>referral</u> .   |
|   | Specialty drugs  | No charge  | Tier 4 - Retail: 30%<br><u>Coinsurance</u>   | Not covered  | Prior authorization may be required. <u>Prescription</u><br><u>drugs</u> are provided up to 30 days retail and up to<br>30 days through mail order. <u>Cost sharing</u> waived<br>at non-IHCP with IHCP <u>referral</u> .  |
| If you have outpatient  | Facility fee (e.g.,<br>ambulatory surgery<br>center)               | No charge  | 20% <u>Coinsurance</u>   | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP <u>referral</u> .  |
| surgery   | Physician/surgeon<br>fees  | No charge  | 20% Coinsurance  | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP referral.  |
| If you need immediate medical attention   | Emergency room<br>care   | No charge  | 20% <u>Coinsurance</u>   | 20% Coinsurance  | None <u>Cost sharing</u> waived at non-IHCP with IHCP referral.  |

|  | What You Will Pay                     |  |   |  |   |
|--|---------------------------------------|--|---|--|---|
| Common<br>Medical Event  | Services You May<br>Need              | Indian Health<br>Care Provider<br>(IHCP) (You will<br>pay the least) | Non-IHCP In-Network<br>Provider<br>(You will pay more)  | Non-IHCP Out-of-<br>Network Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information   |
|  | Emergency medical<br>transportation   | No charge  | 20% <u>Coinsurance</u>  | 20% <u>Coinsurance</u>   | Covered No Limit. Note: Prior authorization is not<br>required for emergency transport, however, all<br>non-emergent transport requires prior<br>authorization. If you receive service from an out of<br><u>network</u> ground/water ambulance <u>provider</u> , you<br>may be subject to <u>balance billing</u> . <u>Cost sharing</u><br>waived at non-IHCP with IHCP <u>referral</u> .  |
|  | Urgent care                           | No charge  | \$35 <u>Copay</u> / visit;<br><u>deductible</u> does not<br>apply   | Not covered  | None <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .   |
| lf you have a hospital   | Facility fee (e.g.,<br>hospital room) | No charge  | 20% <u>Coinsurance</u>  | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP referral.   |
| stay   | Physician/surgeon<br>fees             | No charge  | 20% <u>Coinsurance</u>  | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP referral.   |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services                   | No charge  | Office Visit: \$15 <u>Copay</u><br>/ visit; <u>deductible</u> does<br>not apply;<br>Other Outpatient<br>Services: 20%<br><u>Coinsurance</u> | Not covered  | Prior authorization may be required. Covered No<br>Limit. ( <u>Primary Care Provider</u> (PCP) and other<br>practitioner office visits do not require prior<br>authorization.) <u>Cost sharing</u> waived at non-IHCP<br>with IHCP <u>referral</u> .  |
|  | Inpatient services                    | No charge  | 20% <u>Coinsurance</u>  | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP <u>referral</u> .   |
| lf you are pregnant  | Office visits                         | No charge  | \$15 <u>Copay</u> / visit;<br><u>deductible</u> does not<br>apply   | Not covered  | Prior authorization not required for deliveries<br>within the standard timeframe per federal<br>regulation, but may be required for other services.<br><u>Cost-sharing</u> does not apply for <u>preventive</u><br><u>services</u> , such as routine pre-natal and post-natal<br><u>screenings</u> . Depending on the type of services,<br><u>coinsurance</u> , <u>deductible</u> or <u>copayment</u> may apply.<br>Maternity care may include tests and services |

|  |   |  | What You Will Pay   |  |  |
|--|---|--|---|--|--|
| Common<br>Medical Event  | Services You May<br>Need                        | Indian Health<br>Care Provider<br>(IHCP) (You will<br>pay the least) | Non-IHCP In-Network<br>Provider<br>(You will pay more)                        | Non-IHCP Out-of-<br>Network Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information  |
|  |   |  |   |  | described elsewhere in the SBC (i.e., ultrasound).<br><u>Cost sharing</u> waived at non-IHCP with IHCP<br><u>referral</u> .  |
|  | Childbirth/delivery<br>professional<br>services | No charge  | 20% Coinsurance   | Not covered  | Prior authorization may be required. <u>Cost-sharing</u><br>does not apply for <u>preventive services</u> .<br>Depending on the type of services, <u>copayment</u> ,   |
|  | Childbirth/delivery facility services           | No charge  | 20% Coinsurance   | Not covered  | <u>coinsurance</u> or <u>deductible</u> may apply. Maternity<br>care may include tests and services described<br>elsewhere in the SBC (i.e., ultrasound). <u>Cost</u><br><u>sharing</u> waived at non-IHCP with IHCP <u>referral</u> .   |
|  | Home health care                                | No charge  | 20% Coinsurance   | Not covered  | Prior authorization may be required. Limited to 120 visits per year. <u>Cost sharing</u> waived at non-IHCP with IHCP referral.  |
| If you need help<br>recovering or have<br>other special health | Rehabilitation<br>services                      | No charge  | Outpatient:<br>20% <u>Coinsurance</u><br>Inpatient:<br>20% <u>Coinsurance</u> | Not covered  | Outpatient: Prior authorization may be required.<br>Limited to a combined 40 visits per year for<br>chiropractic care, speech therapy, physical<br>therapy and occupational therapy. Note: Limits do<br>not apply when provided for a mental<br>health/substance use disorder diagnosis.<br>Inpatient: Prior authorization may be required.<br>Covered No Limit.<br><u>Cost sharing</u> waived at non-IHCP with IHCP<br>referral.    |
| needs  | <u>Habilitation</u><br><u>services</u>          | No charge  | Outpatient: 20%<br><u>Coinsurance</u><br>Inpatient: 20%<br><u>Coinsurance</u> | Not covered  | Outpatient: Prior authorization may be required.<br>Limited to a combined 40 visits per year for<br>chiropractic, speech therapy, physical therapy<br>and occupational therapy. Note: Limits do not<br>apply when provided for a mental<br>health/substance use disorder diagnosis.<br>Inpatient: Prior authorization may be required.<br>Covered no limit.<br><u>Cost sharing</u> waived at non-IHCP with IHCP<br><u>referral</u> . |

|   |                               | What You Will Pay  |  |  |   |
|---|-------------------------------|--|--|--|---|
| Common<br>Medical Event                   | Services You May<br>Need      | Indian Health<br>Care Provider<br>(IHCP) (You will<br>pay the least) | Non-IHCP In-Network<br>Provider<br>(You will pay more) | Non-IHCP Out-of-<br>Network Provider<br>(You will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information   |
|   | Skilled nursing care          | No charge  | 20% Coinsurance  | Not covered  | Prior authorization may be required. Limited to 60 days per year. <u>Cost sharing</u> waived at non-IHCP with IHCP referral.    |
|   | Durable medical<br>equipment  | No charge  | 20% Coinsurance  | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP <u>referral</u> . |
|   | Hospice services              | No charge  | 20% Coinsurance  | Not covered  | Prior authorization may be required. Covered No<br>Limit. <u>Cost sharing</u> waived at non-IHCP with<br>IHCP referral.         |
|   | Children's eye<br>exam        | No charge  | No charge; <u>deductible</u><br>does not apply         | Not covered  | Limited to 1 visit per year. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .                                 |
| If your child needs<br>dental or eye care | Children's glasses            | No charge  | No charge; <u>deductible</u><br>does not apply         | Not covered  | Limited to 1 item per year. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .                                  |
| -   | Children's dental<br>check-up | Not covered  | Not covered  | Not covered  | None  |

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases when the life of the member is endangered)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery

- Dental care (Children)
- Hearing aids
- Infertility treatment
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Weight loss programs
- Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)
- Chiropractic care (Limited to a combined maximum of 40 visits per year for chiropractic care, speech therapy, physical therapy and occupational therapy)
   Routine eye care (Adult-one visit, one frame, and one pair of lenses. Dollar allowances apply to hardware.)
- Dental care (Adult-visit & item limits apply per year. \$1,000 annual dollar limit per year per person.)
- Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ambetter from Peach State Health Plan at 1-877-687-1180 (TTY 1-877-941-9231); Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. 1-404-656-2070 or 1-800-656-2298.; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272); or Office of Personnel Management Multi-State Plan Program at <a href="https://www.opm.gov/healthcare-insurance/multi-state-plan-program/externalreview/">https://www.opm.gov/healthcare-insurance/multi-state-plan-program/externalreview/</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.gen.gov/healthcare-insurance/multi-state-plan-program/externalinformation about Georgia Access">https://georgiaaccess.gov/</a> or call 1-888-687-1503.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. 1-404-656-2070 or 1-800-656-2298.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-687-1180 (TTY 1-877-941-9231). Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-687-1180 (TTY 1-877-941-9231). Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-687-1180 (TTY 1-877-941-9231). Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-687-1180 (TTY 1-877-941-9231).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a</b><br>(9 months of in-network pro<br>a hospital del   | e-natal care and                           | Managing Joe's Typ<br>(a year of routine in-netwo<br>controlled cond   | rk care of a well- |
|---|--|--|--------------------|
| The <u>plan's</u> overall <u>deductib</u>   | <u>le</u> \$1,450                          | The plan's overall deductib  | ole \$1,450        |
| Specialist copayment  | \$35                                       | Specialist copayment   | \$35               |
| Hospital (facility) coinsurar   | <u>ice</u> 20%                             | Hospital (facility) coinsurar  | <u>nce</u> 20%     |
| Other <u>coinsurance</u>  | 20%  | Other <u>coinsurance</u>   | 20%                |
| This EXAMPLE event includes<br><u>Specialist</u> office visits (prenatal of<br>Childbirth/Delivery Professional<br>Childbirth/Delivery Facility Servi<br><u>Diagnostic tests</u> (ultrasounds and<br><u>Specialist</u> visit (anesthesia) | care)<br>Services<br>ces<br>id blood work) | This EXAMPLE event includes services like:Primary care physicianoffice visits (including<br>disease education)Diagnostic tests(blood work)Prescription drugsDurable medical equipment<br>(glucose meter) |                    |
| Total Example Cost  | \$12,700                                   | Total Example Cost   | \$5,600            |
| In this example, Peg would pa<br>Cost Sharin  | •  | In this example, Joe would pa<br>Cost Sharin   | •                  |
| Deductibles   | \$0  | Deductibles  | \$0                |

| 9    |
|------|
| \$0  |
| \$0  |
| \$0  |
| ered |
| \$0  |
| \$0  |
|      |

# Deductibles Copayments Coinsurance What isn't covered Limits or exclusions

The total Joe would pay is

# Mia's Simple Fracture (in-network emergency room visit and follow up care) The plan's overall deductible Specialist copayment

Hospital (facility) coinsurance 20%

#### Other coinsurance 20%

# s EXAMPLE event includes services like:

ergency room care (including medical supplies) gnostic tests (x-ray) rable medical equipment (crutches) nabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
| •                  | · · ·   |

# his example, Mia would pay:

\$0

\$0

\$0

\$0

| Cost Sharin                | g    |
|----------------------------|------|
| <u>Deductibles</u>         | \$0  |
| <u>Copayments</u>          | \$0  |
| Coinsurance                | \$0  |
| What isn't cove            | ered |
| Limits or exclusions       | \$0  |
| The total Mia would pay is | \$0  |
|                            |      |

Note: These numbers assume the patient received care from an IHCP provider or with IHCP referral at a non-IHCP. If you receive care from a non-IHCP provider without a referral from an IHCP your costs may be higher.

The plan would be responsible for the other costs of these EXAMPLE covered services.

\$1,450

\$35



| English:    | If you, or someone you are helping, have questions about Ambetter from Peach State Health Plan,<br>and are not proficient in English, you have the right to get help and information in your language<br>at no cost and in a timely manner. If you, or someone you are helping, have an auditory and/or<br>visual condition that impedes communication, you have the right to receive auxiliary aids and<br>services at no cost and in a timely manner. To receive translation or auxiliary services, please<br>contact Member Services at 1-877-687-1180 (TTY 1-877-941-9231).   |
|-------------|---|
| Spanish:    | Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Ambetter from Peach State<br>Health Plan y no domina el inglés, tiene derecho a obtener ayuda e información en su idioma sin<br>costo alguno y de manera oportuna. Si usted, o alguien a quien está ayudando, tiene un<br>impedimento auditivo o visual que le dificulta la comunicación, tiene derecho a recibir ayuda y<br>servicios auxiliares sin costo alguno y de manera oportuna. Para recibir servicios auxiliares o de<br>traducción, comuníquese con Servicios para Miembros al 1-877-687-1180 (TTY 1-877-941-9231).   |
| Vietnamese: | Nếu quý vị hoặc người mà quý vị đang giúp đỡ có câu hỏi về Ambetter from Peach State Health<br>Plan và không thành thạo tiếng Anh, quý vị có quyền được trợ giúp và nhận thông tin bằng ngôn<br>ngữ của mình miễn phí và kịp thời. Nếu quý vị hoặc người mà quý vị đang giúp đỡ mắc bệnh về<br>thính giác và/hoặc thị giác gây cản trở giao tiếp, quý vị có quyền được nhận các hỗ trợ và dịch vụ<br>phụ trợ miễn phí và kịp thời. Để nhận dịch vụ thông dịch hoặc dịch vụ phụ trợ, vui lòng liên hệ bộ   |
| Korean:     | 귀하 또는 귀하의 도움을 받는 분이 Ambetter from Peach State Health Plan에 대한 질문이<br>있는 경우 영어에 능숙하지 않으시면 해당 언어로 시의적절하게 무료 지원과 정보를 받을<br>권리가 있습니다. 귀하 또는 귀하의 도움을 받는 분이 청각 및/또는 시각적으로 의사소통에<br>장애가 있는 경우 시의적절하게 무료 보조 도구 및 서비스를 받을 권리가 있습니다. 통역<br>또는 보조 서비스를 받으시려면 1-877-687-1180(TTY 1-877-941-9231)번으로 가입자<br>서비스부에 연락해주십시오.   |
| Chinese:    | 如果您或您正在協助的對象有關於 Ambetter from Peach State Health Plan 方面的問題,且不<br>精通英語,您有權利免費並及時以您的母語獲得幫助和訊資訊。如果您或您正在協助的對象<br>有聽力和/或視力上的問題,阻礙了溝通,您有權利免費並及時獲得輔助支援與服務。若要<br>取得翻譯或輔助服務,請聯絡會員服務部,電話是1-877-687-1180 (TTY 1-877-941-9231)。  |
| Gujarati:   | જો તમને અથવા તમે જેમની મદદ કરી રહ્યા હો એવી કોઈ વ્યક્તિને Ambetter from Peach State Health Plan વિશે<br>પ્રશ્નો હોય અને અંગ્રેજીમાં પ્રવીણ ન હોય, તો તમને કોઈ ખર્ય કર્યા વિના અને સમયસર તમારી ભાષામાં મદદ તથા માહિતી<br>મેળવવાનો અધિકાર છે. જો તમે અથવા તમે જેમની મદદ કરી રહ્યા હો એવી કોઈ વ્યક્તિ શ્રવણશક્તિ અને/અથવા દૃષ્ટિવિષયક<br>અવસ્થાથી પીડિત હોય કે જે સંયારને અવરોધતી હોય, તો તમને કોઈ ખર્ય કર્યા વિના અને સમયસર સહાયક સહાય તથા સેવાઓ<br>પ્રાપ્ત કરવાનો અધિકાર છે. અનુવાદ અથવા સહાયક સેવાઓ પ્રાપ્ત કરવા માટે, કૃપા કરીને 1-877-687-1180<br>(TTY 1-877-941-9231) પર સભ્યની સેવાઓનો સંપર્ક કરો.                                      |
| French:     | Si vous-même ou une personne que vous aidez avez des questions à propos d'Ambetter from<br>Peach State Health Plan et que vous ne maîtrisez pas l'anglais, vous pouvez bénéficier<br>gratuitement et en temps utile d'aide et d'informations dans votre langue. Si vous-même ou une<br>personne que vous aidez souffrez d'un trouble auditif ou visuel qui entrave la communication,<br>vous pouvez bénéficier gratuitement et en temps utile d'aides et de services auxiliaires. Pour<br>profiter de services de traduction ou de services auxiliaires, veuillez contacter Services aux<br>membres au 1-877-687-1180 (TTY 1-877-941-9231). |

| Amharic:       | እርስዎ ወይም ሌላ የሚያግዙት ሰው፣ ስለ Ambetter from Peach State Health Plan ፕያቄ ካለዎት እና እንግሊዝኛ ብቁ<br>ካልሆኑ፣ ያለምንም ወጪ እና በጊዜው በቋንቋዎ እርዳታ እና መረጃ የጣግኘት መብት አልዎት። እርስዎ ወይም ሌላ የሚያግዙት<br>ሰው፣ ግንኙነትን የሚያደናቅፍ የመስጣት እና/ወይም የእይታ ቸግር ካልዎት፣ አጋዥ እርዳታዎቸን እና አገልግሎቶቸን ያለ ምንም<br>ወጪ እና በጊዜው የመቀበል መብት አልዎት። የትርጉም ወይም ረዳት አገልግሎቶቸን ለጣግኘት እባክዎ በ 1-877-687-1180<br>(TTY 1-877-941-9231) የአባል አገልግሎቶቸ ን ያናግሩ።  |
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| Hindi:         | अगर आप या कोई ऐसा व्यक्ति जिसकी आप सहायता कर रहे हैं, के पास Ambetter from Peach State Health Plan से<br>जुडे प्रश्न हैं और आप दोनों अंग्रेज़ी में माहिर नहीं हैं, तो आपको अपनी भाषा में मुफ़्त और समय पर सहायता और जानकारी प्राप्त<br>करने का अधिकार है. अगर आपको या किसी ऐसे व्यक्ति को जिसकी आप मदद कर रहे हैं, सुनने और/या देखने में समस्या होती है<br>और इससे बातचीत बाधित होती है, तो आपको बिना किसी लागत के और समय पर सहायक सहायता और सेवाएं प्राप्त करने का<br>अधिकार है. अनुवाद या सहायक सेवाएं प्राप्त करने के लिए कृपया 1-877-687-1180 (TTY 1-877-941-9231) पर सदस्य<br>सेवाएं से संपर्क करें.  |
| French Creole: | Si ou menm, oswa yon moun w ap ede, gen kesyon sou Ambetter from Peach State Health Plan, epi<br>nou pa mètrize Anglè, nou gen dwa pou jwenn èd ak enfòmasyon nan lang nou gratis epi nan moman<br>ki apwopriye a. Si ou menm, oswa yon moun w ap ede, gen yon pwoblèm pou tande ak/oswa yon<br>pwoblèm pou wè ki pètibe kominikasyon nou, nou gen dwa pou resevwa asistans ak sèvis oksilyè<br>gratis epi nan moman ki apwopriye a. Pou resevwa sèvis tradiksyon oswa sèvis oksilyè yo, tanpri<br>kontakte Sèvis Manm yo nan 1-877-687-1180 (TTY 1-877-941-9231).   |
| Russian:       | Если у вас или у лица, которому вы помогаете, возникли какие-либо вопросы о программе<br>страхования Ambetter from Peach State Health Plan, при этом вы недостаточно хорошо владеете<br>английским языком, вы имеете право на бесплатную и своевременную помощь и информацию<br>на своем родном языке. Если у вас или у лица, которому вы помогаете, наблюдается какое-либо<br>нарушение слуха и/или зрения, которое препятствует коммуникации, вы имеете право на<br>бесплатные и своевременные вспомогательные услуги и помощь. Для получения услуг перевода<br>или вспомогательных услуг обратитесь в отдел обслуживания участников программы<br>страхования по номеру 1-877-687-1180 (TTY 1-877-941-9231). |
| Arabic:        | إذا كان لديك أو لدى شخص تساعده أسئلة حول Ambetter from Peach State Health Plan، ولم تكن تجيد التحدث باللغة<br>الإنكليزية، فلديك الحق في الحصول على المساعدة والمعلومات بلغتك من دون أي تكلفة وفي الوقت المناسب. إذا كنت تعاني،<br>أنت أو أي شخص تساعده، من حالة سمعية و/أو بصرية تعيق التواصل، فلديك الحق في تلقي مساعدات وخدمات إضافية من دون<br>أي تكلفة وفي الوقت المناسب. لتلقي خدمات الترجمة أو خدمات إضافية، يرجى الاتصال بـ خدمات الأعضاء على<br>(1301-687-941-923).  |
| Portuguese:    | Se tiver dúvidas acerca da Ambetter from Peach State Health Plan, ou estiver a ajudar uma pessoa com dúvidas acerca desta, e não dominar o inglês, tem o direito de obter ajuda e informações no seu idioma sem qualquer custo e de forma atempada. Se tiver uma condição visual e/ou auditiva que dificulte a comunicação ou estiver a ajudar uma pessoa com uma condição deste tipo, tem o direito de receber equipamentos ou serviços de assistência sem qualquer custo e de forma atempada. Para receber traduções ou serviços de assistência, contacte serviços de membro através do número 1-877-687-1180 (TTY 1-877-941-9231).  |
| Persian:       | اگر شما یا فردی که دارید به او کمک میکنید، سؤالی درباره Ambetter from Peach State Health Plan دارید، و<br>انگلیسی نمیدانید، حق دارید کمک و اطلاعات را به زبان خودتان به رایگان و به موقع دریافت کنید. اگر شما یا فردی که<br>مانع بر قراری ارتباط است، شنوایی و/یا بینایی دارد که برقراری ارتباط را سخت میکند، حق دارید کمکها و خدمات امدادی<br>را به زبان خودتان به رایگان و به موقع دریافت کنید. برای دریافت ترجمه و خدمات کمکی، لطفاً با خدمات اعضا به شماره<br>(119-941-923) TTY -687-687-180 تماس بگیرید.  |

| German:   | Falls Sie oder jemand, dem Sie helfen, Fragen zu Ambetter from Peach State Health Plan hat und<br>nicht Englisch spricht, haben Sie das Recht, kostenlos und zeitnah Hilfe und Informationen in Ihrer<br>Sprache zu erhalten. Falls Sie oder jemand, dem Sie helfen, eine Hör- und/oder<br>Sehbeeinträchtigung hat, die die Kommunikation beeinflusst, haben Sie das Recht, kostenlos und<br>zeitnah zusätzliche Hilfe und Dienstleistungen zu erhalten. Um eine Übersetzung oder zusätzliche<br>Dienstleistungen zu erhalten, wenden Sie sich an den Kundendienst unter 1-877-687-1180<br>(TTY 1-877-941-9231). |
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| Japanese: | ご自身やあなたが介護している他の人が、Ambetter from Peach State Health Planについてご<br>質問をお持ちの場合、英語に自信がなくても無料かつタイムリーにご希望の言語でヘルプ<br>や情報を得ることができます。ご自身や、あなたが介護している他の人の聴覚や視覚の状<br>態のためやり取りが難しい場合でも、無料かつタイムリーに補助サービスを受けることが<br>できます。翻訳や補助サービスを受けるには、1-877-687-1180 (TTY 1-877-941-9231)のメン<br>バーサービスにご連絡ください。  |

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