

Ambetter Health Solutions Gold 3500: Standard Gold Off Exchange [Plan](#)



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.**

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

<https://ambetterhealth.com/2025-brochures.html>, or call 1-833-543-3145 (TTY 711). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary> or call 1-833-543-3145 (TTY 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$3,500 individual / \$7,000 family.	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible .
Are there services covered before you meet your deductible?	Yes. Preventive care services, primary care, specialist , and urgent care visits, and certain prescription drugs are covered before you meet your deductible (see additional information below).	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	For network providers : \$7,250 individual / \$14,500 family. Not applicable for out-of-network providers .	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums , balance-billing charges, penalties for failure to obtain preauthorization for services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a network provider?	Yes. See https://ambetterhealth.com/findadoc or call 1-833-543-3145 (TTY 711) for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$5 Copay / visit; deductible does not apply	Not covered	Unlimited Virtual 24/7 Care Visits received from Ambetter's designated telehealth provider covered at No Charge, providers covered in full, deductible does not apply.
	Specialist visit	\$40 Copay / visit; deductible does not apply	Not covered	None
	Preventive care/screening/immunization	No charge; deductible does not apply	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$15 Copay / visit; deductible does not apply for laboratory & professional services	Not covered	Prior authorization may be required. Covered No Limit. Other places of service may include: Hospital, Emergency Room, or Outpatient Facility. Failure to obtain prior authorization for any service that requires prior authorization will result in a denial of benefits.
		\$40 Copay / visit; deductible does not apply for x-ray & diagnostic imaging		
	Imaging (CT/PET scans, MRIs)	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If you need drugs to treat your illness or condition	Generic drugs	Tier 1a - Preferred Generic Retail: \$3 Copay / prescription; deductible does not apply	Not covered	Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 90 days through mail order.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
More information about prescription drug coverage is available at https://ambetterhealth.com/2025formulary .		Tier 1b - Generic Retail: \$3 Copay / prescription; deductible does not apply		Mail orders are subject to 2.5x retail cost-sharing amount.
	Preferred brand drugs	Tier 2 - Retail: \$35 Copay / prescription; deductible does not apply	Not covered	Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 90 days through mail order.
	Non-preferred brand drugs and Non-preferred generic drugs	Tier 3 - Retail: 40% Coinsurance	Not covered	Mail orders are subject to 2.5x retail cost-sharing amount.
	Specialty drugs	Tier 4 - Retail: 50% Coinsurance	Not covered	Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 30 days through mail order.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
	Physician/surgeon fees	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If you need immediate medical attention	Emergency room care	20% Coinsurance	20% Coinsurance	None
	Emergency medical transportation	20% Coinsurance	20% Coinsurance	Covered No Limit. Note: Prior authorization is not required for emergency transport, however, all non-emergent transport requires prior authorization. If you receive service from an out of network ground/water ambulance provider , you may be subject to balance billing .
	Urgent care	\$5 Copay / visit; deductible does not apply	Not covered	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
	Physician/surgeon fees	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$5 Copay / visit; deductible does not apply;	Not covered	Prior authorization may be required. Covered No Limit. (Primary Care Provider (PCP) and other practitioner office visits do not require prior authorization.)

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
		Other Outpatient Services: 20% Coinsurance		
	Inpatient services	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If you are pregnant	Office visits	\$5 Copay / visit; deductible does not apply	Not covered	Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. Cost-sharing does not apply for preventive services , such as routine pre-natal and post-natal screenings . Depending on the type of services, coinsurance , deductible or copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery professional services	20% Coinsurance	Not covered	Prior authorization may be required. Cost-sharing does not apply for preventive services . Depending on the type of services, copayment , coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery facility services	20% Coinsurance	Not covered	
If you need help recovering or have other special health needs	Home health care	20% Coinsurance	Not covered	Prior authorization may be required. Limited to 120 visits per year.
	Rehabilitation services	Outpatient: \$15 Copay / visit; deductible does not apply Inpatient: 20% Coinsurance	Not covered	Outpatient: Prior authorization may be required. Limited to a combined 40 visits per year for chiropractic care, speech therapy, physical therapy and occupational therapy. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. Inpatient: Prior authorization may be required. Covered No Limit.
	Habilitation services	Outpatient:	Not covered	Outpatient: Prior authorization may be required. Limited to a combined 40 visits per

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
		\$15 Copay / visit; deductible does not apply Inpatient: 20% Coinsurance		year for chiropractic, speech therapy, physical therapy and occupational therapy. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. Inpatient: Prior authorization may be required. Covered no limit.
	Skilled nursing care	20% Coinsurance	Not covered	Prior authorization may be required. Limited to 60 days per year.
	Durable medical equipment	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
	Hospice services	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
If your child needs dental or eye care	Children's eye exam	No charge; deductible does not apply	Not covered	Limited to 1 visit per year.
	Children's glasses	No charge; deductible does not apply	Not covered	Limited to 1 item per year.
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services .)		
<ul style="list-style-type: none"> Abortion (Except in cases when the life of the member is endangered) Bariatric surgery Cosmetic surgery Dental care (Adult) 	<ul style="list-style-type: none"> Dental care (Children) Infertility treatment Long-term care Non-emergency care when traveling outside the U.S. 	<ul style="list-style-type: none"> Private-duty nursing Routine eye care (Adult) Weight loss programs
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
<ul style="list-style-type: none"> Acupuncture (Limited to 12 visits per year) 	<ul style="list-style-type: none"> Chiropractic care (Limited to a combined maximum of 40 visits per year for chiropractic care, speech therapy, physical therapy and occupational therapy) Hearing aids (Limited to 1 per ear every 4 years) 	<ul style="list-style-type: none"> Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ambetter Health at 1-833-543-3145 (TTY 711); Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. 1-404-656-2070 or 1-800-656-2298.; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272); or Office of Personnel Management Multi-State Plan Program at <https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/>. Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about [Georgia Access](#), visit <https://georgiaaccess.gov/> or call 1-888-687-1503.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. 1-404-656-2070 or 1-800-656-2298.

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet Minimum Value Standards? Not Applicable.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-543-3145 (TTY 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-543-3145 (TTY 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-543-3145 (TTY 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-833-543-3145 (TTY 711).

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$3,500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost	\$12,700
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$3,500
Copayments	\$400
Coinsurance	\$1,000
<i>What isn't covered</i>	
Limits or exclusions	\$60
The total Peg would pay is	\$4,960

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$3,500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost	\$5,600
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$800
Copayments	\$800
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$20
The total Joe would pay is	\$1,620

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$3,500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)
[Diagnostic tests](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost	\$2,800
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$2,000
Copayments	\$300
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$2,300

English	<p>If you, or someone you're helping, have questions about any of the Ambetter Health offerings, and are not proficient in English, you have the right to get help and information in your language at no cost and in a timely manner. If you, or someone you're helping, have an auditory and/or visual condition that impedes communication, you have the right to receive auxiliary aids and services at no cost and in a timely manner. To receive translation or auxiliary services, please contact Member Services for your specific Health Plan by electronic mail or by phone by referencing the Health Plan Contact Information page below.</p>
Spanish	<p>Si usted o alguien a quien ayuda tiene preguntas sobre cualquiera de las ofertas de Ambetter Health y no domina el inglés, tiene derecho a recibir ayuda e información en su idioma sin costo y de manera oportuna. Si usted o alguien a quien ayuda tiene una condición auditiva o visual que impide la comunicación, tiene derecho a recibir ayudas y servicios auxiliares sin costo y de manera oportuna. Para recibir servicios de traducción o auxiliares, comuníquese con Servicios para Miembros de su plan de salud específico por correo electrónico o por teléfono. Consulte la página de información de contacto del plan de salud que figura más adelante.</p>
Chinese	<p>若您或您協助的某人對 Ambetter Health 提供的任何產品有疑問，且不熟悉英文，您有權免費以您的語言及時取得協助和資訊。若您或您協助的某人難以用聽覺和/或視覺溝通，您有權免費及時取得輔助工具和服務。若要取得翻譯或輔助服務，請參考以下的健康計畫聯絡資訊頁面，以電子郵件或電話聯絡特定健康計畫的保戶服務部。</p>
Vietnamese	<p>Nếu quý vị hoặc người đang được quý vị giúp đỡ có thắc mắc về bất kỳ gói phúc lợi nào của Ambetter Health và không thông thạo Anh ngữ, quý vị có quyền nhận trợ giúp và thông tin bằng ngôn ngữ của mình một cách kịp thời và hoàn toàn miễn phí. Nếu quý vị hoặc người đang được quý vị giúp đỡ có vấn đề về thính lực và/hoặc thị lực khiến việc giao tiếp khó khăn, quý vị có quyền nhận dịch vụ và thiết bị phụ trợ một cách kịp thời và hoàn toàn miễn phí. Để nhận dịch vụ dịch thuật hoặc dịch vụ phụ trợ, vui lòng liên hệ với bộ phận Dịch Vụ Hội Viên của Chương Trình Bảo Hiểm Y Tế cụ thể của quý vị qua thư điện tử hoặc qua điện thoại bằng cách tham chiếu trang Thông Tin Liên Hệ của Chương Trình Bảo Hiểm Y Tế dưới đây.</p>
German	<p>Wenn Sie oder eine Person, der Sie helfen, Fragen zu den Ambetter Health-Angeboten haben, jedoch kein flüssiges Englisch sprechen, sind Sie berechtigt, kostenfrei und zeitnah Hilfe und Informationen in Ihrer Sprache zu erhalten. Wenn Sie oder eine Person, der Sie helfen, an einer Hör- und/oder Sehbehinderung leiden, die die Kommunikation beeinträchtigt, sind Sie berechtigt, kostenfrei und zeitnah Hilfsmittel und Hilfsdienste zu erhalten. Um Übersetzungen oder Hilfsdienste zu erhalten, wenden Sie sich an unsere Services für Mitglieder, um Ihren individuellen Gesundheitsplan telefonisch oder per E-Mail anzufordern. Die entsprechenden Kontaktdaten finden Sie auf der folgenden Webseite mit den Kontaktdaten zum Gesundheitsplan.</p>
Korean	<p>귀하 또는 귀하에게 도움을 받는 사람이 Ambetter Health 서비스에 대해 질문이 있고 영어에 능숙하지 않은 경우, 귀하는 무료로 적시에 귀하가 사용하는 언어로 도움과 정보를 받을 권리가 있습니다. 귀하 또는 귀하에게 도움을 받는 사람의 청각 및/또는 시각 장애로 인해 의사소통이 원활하지 않은 경우, 귀하는 무료로 적시에 보조 지원 및 서비스를 받을 권리가 있습니다. 번역 또는 보조 서비스를 받으려면 아래의 건강 플랜 연락처 정보 페이지를 참조하여 전자 메일 또는 전화로 특정 건강 플랜의 가입자 서비스부에 문의해 주십시오.</p>

Arabic إذا كان لديك أو لدى شخص تساعدك أسئلة حول أي من عروض Ambetter Health ولست متقنًا للغة الإنجليزية، فلديك الحق في الحصول على المساعدة والمعلومات بلغتك دون تكلفة عليك وفي الوقت المناسب. إذا كنت أنت أو شخص تساعدك تعاني من حالة سمعية و/أو بصرية تحول دون التواصل، فلديك الحق في الحصول على معينات سمع وخدمات مساعدة دون تكلفة عليك وفي الوقت المناسب. للحصول على خدمات الترجمة أو الخدمات المساعدة، يرجى التواصل مع خدمات الأعضاء الخاصة بخططك الصحية عن طريق البريد الإلكتروني أو عبر الهاتف من خلال الرجوع إلى صفحة معلومات الاتصال بالخطوة الصحية أدناه.

Serbo-Croatian Ako vi ili neko kome pomažete imate pitanja o bilo kojoj od ponuda od Ambetter Health, a ne govorite dobro engleski, imate pravo da besplatno i pravovremeno dobijete pomoć i informacije na svom jeziku. Ako vi ili neko kome pomažete imate problema sa sluhom i/ili vidom što ometa komunikaciju, imate pravo da besplatno i pravovremeno dobijete dodatna pomagala i usluge. Da biste dobili prevod ili dodatne usluge, kontaktirajte Službu za članove za vaš određeni zdravstveni plan putem elektronske pošte ili telefonom pozivajući se na stranicu sa kontakt informacijama zdravstvenog plana u nastavku.

French Si vous, ou une personne que vous aidez, avez des questions sur l'une des offres d'Ambetter Health et que vous ne maîtrisez pas l'anglais, vous avez le droit d'obtenir de l'aide et des informations dans votre langue, gratuitement et dans les meilleurs délais. Si vous, ou une personne que vous aidez, souffrez d'un trouble auditif et/ou visuel qui entrave la communication, vous avez le droit de bénéficier d'aides et de services auxiliaires gratuitement et dans les meilleurs délais. Pour bénéficier de services de traduction ou de services auxiliaires, veuillez contacter le service adhérents de votre régime d'assurance maladie par courrier électronique ou par téléphone en vous référant à la page des coordonnées du régime d'assurance maladie ci-dessous.

Pennsylvania Dutch Wann du, odder epper der du helpscht, hen Frooge iwwer die Ambetter Health Offerings, un sin net gut in Englisch, du hoscht die Recht um Hilfe un Information zu griege in die Schprooch mitaus Koscht un in en zeitliche Manner. Wann du, odder epper der du helpscht, hen en Auditory un/odder Sehlich Condition die sctoppt Communication, du hoscht die Recht um Auxiliary Aids un Services zu griege mitaus Koscht un in en zeitliche Manner. Um Iwwersetzung odder Auxiliary Services zu griege, sei so gut un contacte Member Services fer dei abbaddiche Health Plan bei Electronic Mail odder bei Phone bei noochgucke die Health Plan Contact Information Blatt donunner.

Burmese သင် သို့မဟုတ် သင်ကူညီပေးနေသည့်တစ်စုံတစ်ဦးတွင် Ambetter Health က စီစဉ်ပေးလျက်ရှိသည့်အရာတစ်ခုခုအကြောင်း မေးမြန်းလိုသည်များရှိပြီး အင်္ဂလိပ်ဘာသာစကားကို မကျွမ်းကျင်ပါက သင်သည် အကူအညီနှင့် အချက်အလက်များကို အခကြေးငွေမကုန်ကျဘဲ သင့်ဘာသာစကားဖြင့် အချိန်မီ ရယူပိုင်ခွင့်ရှိပါသည်။ သင် သို့မဟုတ် သင်ကူညီနေသူတစ်စုံတစ်ဦးတွင် ပြောဆိုဆက်သွယ်မှုကို အဟန့်အတားဖြစ်စေသည့် အကြားအာရုံ နှင့်/သို့မဟုတ် အမြင်အာရုံဆိုင်ရာ အခြေအနေရှိပါက သင်သည် အကူကိရိယာများနှင့် ဝန်ဆောင်မှုများကို အခကြေးငွေမကုန်ကျဘဲ အချိန်မီ ရယူပိုင်ခွင့်ရှိပါသည်။ ဘာသာပြန် သို့မဟုတ် အကူဝန်ဆောင်မှုများကို ရယူရန်၊ အောက်ရှိ ကျန်းမာရေးအစီအစဉ်၏ ဆက်သွယ်ရန်အချက်အလက် စာမျက်နှာကို ကိုးကားခြင်းဖြင့် သင်၏ သီးခြား ကျန်းမာရေးအစီအစဉ်အတွက် အဖွဲ့ဝင်ဝန်ဆောင်မှုများသို့ အီလက်ထရောနစ်မေးလ်ဖြင့်ဖြစ်စေ၊ ဖုန်းဖြင့်ဖြစ်စေ ဆက်သွယ်ပါ။

Hindi	<p>यदि आपको, या आप जिनकी मदद कर रहे हैं, उनको Ambetter Health के किसी भी ऑफर के बारे में कोई सवाल पूछना है, और आप या वे अंग्रेजी को पूरी तरह से समझ नहीं पाते हैं, तो आपको बिना किसी शुल्क के और सही समय पर अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। यदि आपको, या आप जिनकी मदद कर रहे हैं, उनको सुनने और/या देखने में कोई ऐसी समस्या है, जिससे संचार में बाधा पड़ती है, तो आपको बिना किसी शुल्क के और सही समय पर संबंधित सहायक से मदद और सेवाएँ प्राप्त करने का अधिकार है। अनुवाद या संबंधित सहायक से सेवाएँ प्राप्त करने के लिए, कृपया नीचे दिए गए स्वास्थ्य योजना संपर्क सूचना पेज की संकेतों देते हुए, इलेक्ट्रॉनिक मेल या फोन द्वारा अपनी विशेष स्वास्थ्य योजना के लिए सदस्य सेवाओं से संपर्क करें।</p>
Cushite	<p>Yoo isin yookiin namni isin gargaaraa jirtan, waa'ee dhiyeessii Ambetter Health gaaffii qabaattan, akkasumas dandeettii afaan Ingiliffaa hin qabdan ta'e, gargaarsaa fi odeeffannoo afaan keessaniin baasii tokko malee argachuuf mirga qabdu. Yoo isin yookiin namni isin gargaaraa jirtan, rakkoo dhageettii fi/yookiin agartuu waliin dubbiif hin mijanne qabaattan, gargaarsaa fi tajaajilawwan gargaaraa baasii tokko malee argachuuf mirga qabdu. Tajaajila hiikkaa afaanii yookiin gargaaraa argachuuf, maaloo Tajaajiloota Miseensaa (Member Services) Karoora Fayyaa addaa keessaniif poostaa elektiroonikii yookiin bilbilaan fuula Odeeffannoo Quunnamtii Karoora Fayyaa armaan gadii qunnamaa.</p>
French Creole	<p>Si oumenm, oswa yon moun w ap ede, gen kesyon sou youn nan òf Ambetter Health yo epi ou pa pale anglè, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis epi alè. Si oumenm oswa yon moun w ap ede, gen pwoblèm pou tande ak/oswa vizyon ki anpeche kominikasyon, ou gen dwa pou resevwa èd ak sèvis oksilyè gratis epi alè. Pou resevwa sèvis tradiksyon oswa oksilyè, tanpri kontakte Sèvis Manm plan sante w la pa imèl oswa pa telefòn pandan w ap sèvi avèk paj enfòmasyon kontak plan sante ki anba a.</p>
Japanese	<p>あなたやあなたがサポートしている誰かが、Ambetter Health が提供するサービスについて質問することを希望していて、英語が堪能でない場合、ご自分の言語で無料かつタイムリーにサポートや情報を得る権利があります。あなたやあなたがサポートしている誰かが、コミュニケーションに支障がある聴覚障害や視覚障害をお持ちの場合、無料かつタイムリーに補助的な支援手段及びサービスを受ける権利があります。翻訳または補助的なサービスを受けるには、以下のヘルスプラン連絡先情報ページを参照して、メールまたは電話で特定のヘルスプランのメンバーサービスにお問い合わせください。</p>
Italian	<p>Se lei, o qualcuno che sta aiutando, ha domande su una qualsiasi delle offerte di Ambetter Health, e non parla fluentemente inglese, ha il diritto di ottenere assistenza e informazioni nella sua lingua gratuitamente e in tempi rapidi. Se lei, o qualcuno che sta aiutando, ha una condizione uditiva e/o visiva che impedisce la comunicazione, ha il diritto di ricevere sostegni e servizi ausiliari gratuitamente e in tempi rapidi. Per ricevere i servizi di traduzione o ausiliari, contatti i Servizi per i membri del suo Piano sanitario specifico tramite posta elettronica o telefono, facendo riferimento alla pagina delle Informazioni di contatto del piano sanitario indicata di seguito.</p>

Punjabi ਜੇ ਤੁਹਾਡੇ, ਜਾਂ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਰਹੇ ਕਿਸੇ ਵੀ ਵਿਅਕਤੀ ਦੇ Ambetter Health ਦੀਆਂ ਪੇਸ਼ਕਸ਼ਾਂ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹਨ, ਅਤੇ ਤੁਸੀਂ ਅੰਗਰੇਜ਼ੀ ਵਿੱਚ ਨਿਪੁੰਨ ਨਹੀਂ ਹੋ, ਤਾਂ ਤੁਹਾਨੂੰ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਬਿਨਾਂ ਕਿਸੇ ਲਾਗਤ ਦੇ ਅਤੇ ਸਮੇਂ ਸਿਰ ਸਹਾਇਤਾ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਜੇ ਤੁਹਾਨੂੰ, ਜਾਂ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਰਹੇ ਕਿਸੇ ਵੀ ਵਿਅਕਤੀ ਨੂੰ ਸੁਣਨ ਅਤੇ/ਜਾਂ ਨਜ਼ਰ ਸੰਬੰਧੀ ਕੋਈ ਸਮੱਸਿਆ ਹੈ ਜਿਸ ਕਾਰਨ ਸੰਚਾਰ ਵਿੱਚ ਰੁਕਾਵਟ ਪੈਦੀ ਹੋਵੇ, ਤਾਂ ਤੁਹਾਨੂੰ ਬਿਨਾਂ ਕਿਸੇ ਲਾਗਤ ਅਤੇ ਸਮੇਂ ਸਿਰ ਸਹਾਇਕ ਉਪਕਰਨ ਅਤੇ ਸੇਵਾਵਾਂ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਅਨੁਵਾਦ ਜਾਂ ਸਹਾਇਕ ਉਪਕਰਨ ਸੰਬੰਧੀ ਸੇਵਾਵਾਂ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਸਿਹਤ ਪਲਾਨ ਦੇ ਸੰਪਰਕ ਜਾਣਕਾਰੀ ਵਾਲੇ ਪੰਨੇ 'ਤੇ ਜਾ ਕੇ ਇਲੈਕਟ੍ਰਾਨਿਕ ਮੇਲ ਰਾਹੀਂ ਜਾਂ ਫੋਨ ਰਾਹੀਂ ਤੁਹਾਡੇ ਵਿਸ਼ੇਸ਼ ਸਿਹਤ ਪਲਾਨ ਲਈ ਮੈਂਬਰ ਸੇਵਾਵਾਂ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

Portuguese Se tiver dúvidas sobre as ofertas da Ambetter Health (ou se alguém que está a ajudar as tiver) e não for proficiente em inglês, tem o direito de obter ajuda e informações no respetivo idioma sem custos e de modo oportuno. Se tiver problemas auditivos e/ou visuais que impeçam a comunicação (ou se alguém que está a ajudar os tiver), tem o direito de receber apoio e serviços auxiliares sem custos e de modo oportuno. Para receber serviços de tradução ou de apoio auxiliar, contacte os Serviços para Membros do seu Plano de Saúde específico por e-mail ou por telefone. Consulte os Dados de Contacto do Plano de Saúde na página abaixo.

Persian اگر شما یا کسی که به او کمک می کنید، سوالی درباره هر یک از خدمات Ambetter Health دارید و به انگلیسی تسلط کافی ندارید، این حق را دارید که به صورت رایگان و به موقع، کمک و اطلاعات را به زبان خودتان دریافت کنید. اگر شما یا کسی که به او کمک می کنید، مشکل شنوایی و/یا بینایی دارید که مانع ارتباط می شود، این حق را دارید که به صورت رایگان و به موقع، خدمات و کمک های جانی مربوطه را دریافت کنید. برای دریافت ترجمه یا خدمات جانی، لطفاً بر اساس اطلاعات درج شده در صفحه «اطلاعات تماس طرح سلامت» در زیر، از طریق ایمیل یا تلفن با بخش اعضای طرح سلامت خود تماس بگیرید.

Ukrainian Якщо у вас або в людини, якій ви допомагаєте, є запитання про якусь із пропозицій Ambetter Health і ви не володієте англійською мовою, ви маєте право отримати безкоштовну і своєчасну допомогу й інформацію вашою мовою. Якщо у вас або в людини, якій ви допомагаєте, є порушення слуху і/або зору, що перешкоджають спілкуванню, ви маєте право на безкоштовне та своєчасне отримання допоміжних засобів і послуг. Щоб отримати переклад або допоміжні послуги, зв'яжіться з відділом обслуговування учасників конкретного плану медичного страхування електронною поштою або телефоном. Контактну інформацію наведено на відповідній сторінці плану медичного страхування нижче.

Dutch Als u, of iemand die u helpt, vragen heeft over een van de Ambetter Health-aanbiedingen maar geen Engels spreekt, heeft u het recht om op tijd en gratis informatie te krijgen in uw eigen taal. Als u, of iemand die u helpt, problemen heeft met horen of zien waardoor er problemen zijn met communiceren, heeft u het recht om gratis en op tijd extra hulp en diensten te ontvangen. Als u een vertaling of extra diensten nodig heeft, kunt u per e-mail of per telefoon contact opnemen met de Klantenservice van uw specifieke ziektekostenverzekering via de onderstaande pagina met contactgegevens van die ziektekostenverzekering.

Romanian

Dacă dvs. sau o persoană pe care o ajutați aveți întrebări cu privire la oricare dintre ofertele Ambetter Health și nu sunteți cunoscător al limbii engleze, puteți obține ajutor și informații în limba dvs., în timp util și fără niciun cost. Dacă dumneavoastră sau o persoană pe care o ajutați suferiți de o afecțiune auditivă și/sau vizuală care vă împiedică să comunicați, aveți dreptul de a primi asistență și alte servicii auxiliare în timp util și fără niciun cost. Pentru a beneficia de servicii de traducere sau de alte servicii de auxiliare, vă rugăm să contactați Serviciile pentru membri, pentru planul dumneavoastră specific de sănătate, prin e-mail sau telefonic, accesând pagina de informații de contact a planului de sănătate de mai jos.

**Mon-Khmer,
Cambodian**

ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងជួយ មានសំណួរអំពីការផ្តល់ជូនរបស់ Ambetter Health ណាមួយ និងមិនមានជំនាញភាសាអង់គ្លេស អ្នកមានសិទ្ធិទទួលបានជំនួយ និងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ និងទាន់ពេលវេលា។ ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងជួយ ឬមានបញ្ហាក្រចេះ និង/ឬភ្នែក ដែលបង្កជាឧបសគ្គដល់ការប្រាស្រ័យទាក់ទង អ្នកមានសិទ្ធិទទួលបានជំនួយ និងសេវាកម្មជំនួយដោយឥតគិតថ្លៃ និងទាន់ពេលវេលា។ ដើម្បីទទួលបានការបកប្រែ ឬសេវាកម្មជំនួយ សូមទាក់ទងផ្នែកសេវាបម្រើសមាជិកសម្រាប់គម្រោងសុខភាពជាក់លាក់របស់អ្នកតាមរយៈសំបុត្រ ឬតាមទូរសព្ទដោយយោងតាមទំព័រព័ត៌មានទំនាក់ទំនងគម្រោងសុខភាពខាងក្រោម។

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We are Just a Phone Call Away

GEORGIA	INDIANA
Plan Type: EPO	Plan Type: EPO and PPO
URL: AmbetterHealth.com	URL: AmbetterHealth.com
Member Services Phone #: 1-833-543-3145 (TTY 711)	Member Services Phone #: 1-833-543-3145 (TTY 711)
Grievance Procedure Email: ambetter_centralized_grievances_appeals@centene.com	Grievance Procedure Email: ambetter_centralized_grievances_appeals@centene.com
Grievance Procedure Phone #: 1-833-543-3145 (TTY 711)	Grievance Procedure Phone #: 1-833-543-3145 (TTY 711)
Underwriter: Peach State Health Plan	Underwriter: Celtic Insurance Company
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MISSISSIPPI	MISSOURI
Plan Type: EPO	Plan Type: EPO and PPO
URL: AmbetterHealth.com	URL: AmbetterHealth.com
Member Services Phone #: 1-833-543-3145 (TTY 711)	Member Services Phone #: 1-833-543-3145 (TTY 711)
Grievance Procedure Email: ambetter_centralized_grievances_appeals@centene.com	Grievance Procedure Email: ambetter_centralized_grievances_appeals@centene.com
Grievance Procedure Phone #: 1-833-543-3145 (TTY 711)	Grievance Procedure Phone #: 1-833-543-3145 (TTY 711)
Underwriter: Celtic Insurance Company	Underwriter: Bankers Reserve Life Insurance Co.
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OHIO	SOUTH CAROLINA
Plan Type: HMO	Plan Type: EPO
URL: AmbetterHealth.com	URL: AmbetterHealth.com
Member Services Phone #: 1-833-543-3145 (TTY 711)	Member Services Phone #: 1-833-543-3145 (TTY 711)
Grievance Procedure Email: ambetter_centralized_grievances_appeals@centene.com	Grievance Procedure Email: ambetter_centralized_grievances_appeals@centene.com
Grievance Procedure Phone #: 1-833-543-3145 (TTY 711)	Grievance Procedure Phone #: 1-833-543-3145 (TTY 711)
Underwriter: Buckeye Health Plan Community Solutions, Inc.	Underwriter: Celtic Insurance Company
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