Summary of Benefits and Coverage: What this Plan Covers \& What You Pay for Covered Services Ambetter from New Hampshire Healthy Families: Ambetter Essential Care: $\$ 0$ Medical Deductible

Coverage Period: 01/01/2022-12/31/2022
Coverage for: Individual/Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.
This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://ambetter.nhhealthyfamilies.com/2022-brochures.html, or call 1-844-265-1278 (TTY/TDD 1-855-742-0123). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-844-265-1278 (TTY/TDD 1-855-742-0123) to request a copy.

| Important Questions | Answers | Why This Matters: |
| :---: | :---: | :---: |
| What is the overall deductible? | \$0 individual / \$0 family | See the Common Medical Events chart below for your cost for services this plan covers. |
| Are there services covered before you meet your deductible? | Yes, except for Non-Preferred Brand (Tier 3) and Specialty drugs (Tier 4). | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/. |
| Are there other deductibles for specific services? | \$0 at Indian Health Care Provider (IHCP) or with IHCP referral at non-IHCP; or Yes, $\$ 3,800$ individual / \$7,600 family for prescription drug coverage. There are no other specific deductibles. | You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services. |
| What is the out-of-pocket limit for this plan? | For network providers: $\$ 8,700$ individual / \$17,400 family. Not applicable for out-of-network providers. | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a network provider? | Yes. See https://ambetter.nhhealthyfamilies. com/findadoc or call 1-844-2651278 (TTY/TDD 1-855-742-0123) for a list of network providers. | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a specialist? | No. | You can see the specialist you choose without a referral. |

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical Event | Services You May Need | What You Will Pay |  |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP InNetwork Provider (You will pay more) | Non-IHCP Out-ofNetwork Provider (You will pay the most) |  |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | No charge | \$45 Copay / visit | Not covered | Unlimited Virtual Care Visits received from Ambetter Telehealth covered at No Charge, providers covered in full. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Specialist visit | No charge | \$115 Copay / visit | Not covered | Covered No Limit. Cost sharing waived at nonIHCP with IHCP referral. |
|  | $\frac{\frac{\text { Preventive }}{\text { care/screening/ }}}{\frac{\text { immunization }}{}}$ | No charge | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Cost sharing waived at non-IHCP with IHCP referral. |
| If you have a test | Diagnostic test ( x ray, blood work) | No charge | \$60 Copay / test for laboratory \& professional services <br> 50\% Coinsurance for $x$-ray \& diagnostic imaging <br> $50 \%$ Coinsurance for laboratory \& professional services and x -ray \& diagnostic imaging at other places of service | Not covered | Prior authorization may be required. Covered No Limit. Other places of service may include Hospital, Emergency Room, or Outpatient Facility. <br> Failure to obtain prior authorization for any service that requires prior authorization will result in a denial of benefits. See your policy for more details. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Imaging (CT/PET scans, MRIs) | No charge | 50\% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |


|  |  | What You Will Pay |  |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP InNetwork Provider (You will pay more) | Non-IHCP Out-ofNetwork Provider (You will pay the most) |  |
| If you need drugs to treat your illness or condition <br> More information about prescription drug coverage is available at <br> https://ambetter.nhhe althyfamilies.com/202 2formulary. | Generic drugs (Tier 1) | No charge | Preferred Generic <br> Retail: \$5 Copay / <br> prescription <br> Generic Retail: \$35 <br> Copay / prescription | Not covered | Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 90 days through mail order. Mail orders are subject to $2.5 x$ retail cost-sharing amount. FDA approved and over-the-counter contraceptives are not subject to cost-share. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Preferred brand drugs (Tier 2) | No charge | Retail: \$195 Copay / prescription | Not covered | Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 90 days through mail order. Mail orders are subject to $2.5 x$ retail cost-sharing amount. FDA approved and over-the-counter contraceptives are not subject to cost-share. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Non-preferred brand drugs (Tier 3) | No charge | Retail: $\$ 250$ Copay <br> / prescription; subject to Rx drug deductible | Not covered | Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 90 days through mail order. Mail orders are subject to $2.5 x$ retail cost-sharing amount. FDA approved and over-the-counter contraceptives are not subject to cost-share. \$3,800 individual / \$7,600 family Rx drug deductible for non-preferred brand and specialty drugs. Cost sharing waived at non-IHCP with IHCP referral. |
|  | $\frac{\text { Specialty drugs }}{(\text { Tier 4) }}$ | No charge | Retail: 50\% <br> Coinsurance; subject to Rx drug deductible | Not covered | Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 30 days through mail order. FDA approved and over-the-counter contraceptives are not subject to cost-share. $\$ 3,800$ individual / \$7,600 family Rx drug deductible for non-preferred brand and specialty drugs. Cost sharing waived at non-IHCP with IHCP referral. |


| Common Medical Event | Services You May Need | What You Will Pay |  |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP InNetwork Provider (You will pay more) | Non-IHCP Out-ofNetwork Provider (You will pay the most) |  |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge | 50\% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Physician/surgeon fees | No charge | 50\% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
| If you need immediate medical attention | $\begin{aligned} & \text { Emergency room } \\ & \text { care } \end{aligned}$ | No charge | $\begin{aligned} & \$ 2,500 \text { Copay / visit } \\ & (\$ 1,250 \text { Copay / } \\ & \text { visit for facility; } \\ & \$ 1,250 \text { Copay / visit } \\ & \text { for physician fee) } \end{aligned}$ | $\begin{aligned} & \$ 2,500 \text { Copay / visit } \\ & (\$ 1,250 \text { Copay / } \\ & \text { visit for facility; } \\ & \$ 1,250 \text { Copay / visit } \\ & \text { for physician fee) } \end{aligned}$ | Covered No Limit. Cost sharing waived at nonIHCP with IHCP referral. |
|  | Emergency medical transportation | No charge | $50 \%$ Coinsurance | 50\% Coinsurance | Covered No Limit. Note: Prior authorization is not required for emergency transport, however, all non-emergent transport requires prior authorization. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Urgent care | No charge | \$60 Copay / visit | \$60 Copay / visit | Covered No Limit. Cost sharing waived at nonIHCP with IHCP referral. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No charge | \$3,000 Copay per Day | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Physician/surgeon fees | No charge | No charge | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | No charge | \$45 Copay/Office Visit; 50\% Coinsurance for other outpatient services | Not covered | Prior authorization may be required. Covered No Limit. (PCP and other practitioner visits do not require prior authorization). Cost sharing waived at non-IHCP with IHCP referral. |


| Common Medical Event | Services You May Need | What You Will Pay |  |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP InNetwork Provider (You will pay more) | Non-IHCP Out-ofNetwork Provider (You will pay the most) |  |
|  | Inpatient services | No charge | \$3,000 Copay per Day | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
| If you are pregnant | Office visits | No charge | \$45 Copay / visit | Not covered | Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. Cost-sharing does not apply for preventive services, such as routine pre-natal and post-natal screenings. Depending on the type of services, coinsurance, deductible or copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Cost sharing waived at non-IHCP with IHCP referral. |
|  | Childbirth/delivery professional services | No charge | No charge | Not covered | Prior authorization may be required. Cost-sharing does not apply for preventive services. Depending on the type of services, copayment, coinsurance |
|  | Childbirth/delivery facility services | No charge | \$3,000 Copay per Day | Not covered | or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Cost sharing waived at non-IHCP with IHCP referral. |
| If you need help recovering or have other special health needs | Home health care | No charge | 50\% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Rehabilitation services | No charge | Outpatient: 50\% <br> Coinsurance; <br> Inpatient: \$3,000 <br> Copay per Day | Not covered | Prior authorization may be required. Outpatient rehabilitation services are limited to 20 visits per year per therapy (Occupational Therapy, Physical Therapy and Speech Therapy). Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. Prior authorization may be required. Inpatient |

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*For more information about limitations and exceptions, see plan or policy document at https://api.centene.com/eoc/2022/75841NH009.pdf.

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| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP InNetwork Provider (You will pay more) | Non-IHCP Out-ofNetwork Provider (You will pay the most) |  |
|  |  |  |  |  | Rehabilitation is covered and has no limit. Cost sharing waived at non-IHCP with IHCP referral |
|  | Habilitation services | No charge | 50\% Coinsurance | Not covered | Prior authorization may be required. Habilitation Services are limited to 20 visits per year per therapy (Occupational Therapy, Physical Therapy and Speech Therapy). Note: Habilitation therapy limits do not apply when provided for a mental health/substance use disorder diagnosis. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Skilled nursing care | No charge | \$3,000 Copay per Day | Not covered | Prior authorization may be required. Limited to 100 days per year in a facility. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Durable medical equipment | No charge | 50\% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Hospice services | No charge | 50\% Coinsurance | Not covered | Prior authorization may be required. Covered No Limit. Cost sharing waived at non-IHCP with IHCP referral. |
| If your child needs dental or eye care | Children's eye exam | No charge | No charge | Not covered | Limited to 1 visit per year. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Children's glasses | No charge | No charge | Not covered | Limited to 1 item per year. Cost sharing waived at non-IHCP with IHCP referral. |
|  | Children's dental check-up | Not covered | Not covered | Not covered | -----None----- |

## Excluded Services \& Other Covered Services:

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Cosmetic surgery
- Dental care
- Infertility treatment (Limited to services for diagnostic tests to find the cause of infertility. Services to treat the underlying medical conditions that cause infertility are covered - e.g., endometriosis, obstructed fallopian tubes, and hormone deficiency.)
- Long-term care (Long Term Acute Care is a covered benefit. Long Term Nursing Care/ Custodial Care is not a covered benefit.)
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Weight loss programs


## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery (Medically necessary for the treatment of diseases and ailments caused by or resulting from obesity or morbid obesity.)
- Hearing aids (Benefits are available for one hearing aid per ear each time a hearing aid prescription changes.)
- Chiropractic care (Limited to 12 visits per year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ambetter from New Hampshire Healthy Families at 1-844-265-1278 (TTY/TDD 1-855-742-0123); New Hampshire Insurance Department, 21 South Fruit Street, Suite 14, Concord, NH 03301, Phone No. 800-852-3416. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www. HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: New Hampshire Insurance Department, 21 South Fruit Street, Suite 14, Concord, NH 03301, Phone No. 800-852-3416.

Does this plan provide Minimum Essential Coverage? Yes.
Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.
If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.
*For more information about limitations and exceptions, see plan or policy document at https://api.centene.com/eoc/2022/75841NH009.pdf.

Language Access Services：
Spanish（Español）：Para obtener asistencia en Español，llame al 1－844－265－1278（TTY／TDD 1－855－742－0123）．
Tagalog（Tagalog）：Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1－844－265－1278（TTY／TDD 1－855－742－0123）．
Chinese（中文）：如果需要中文的帮助，请拨打这个号码 1－844－265－1278（TTY／TDD 1－855－742－0123）．
Navajo（Dine）：Dinek＇ehgo shika at＇ohwol ninisingo，kwiijigo holne＇1－844－265－1278（TTY／TDD 1－855－742－0123）．
To see examples of how this plan might cover costs for a sample medical situation，see the next section．

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＊For more information about limitations and exceptions，see plan or policy document at https：／／api．centene．com／eoc／2022／75841NH009．pdf．

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby <br> ( 9 months of in-network pre-natal care and a hospital delivery) |  | Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition) |  | Mia's Simple Fracture (in-network emergency room visit and follow up care) |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| - The plan's overall deductible <br> $\square$ Specialist copayment <br> - Hospital (facility) copayment <br> - Other coinsurance <br> This EXAMPLE event includes <br> Specialist office visits (prenatal ca Childbirth/Delivery Professional S Childbirth/Delivery Facility Service Diagnostic tests (ultrasounds and Specialist visit (anesthesia) | $\begin{array}{r} \$ 0 \\ \$ 115 \\ \$ 3,000 \\ 50 \% \end{array}$ <br> like: | - The plan's overall deductib <br> $\square$ Specialist copayment <br> ■ Hospital (facility) copayme <br> $\square$ Other coinsurance <br> This EXAMPLE event include <br> Primary care physician office vis disease education) <br> Diagnostic tests (blood work) <br> Prescription drugs <br> Durable medical equipment (glu | $\$ 0$ $\$ 115$ $\$ 3,000$ $50 \%$ like: ing | - The plan's overall deducti <br> $\square$ Specialist copayment <br> - Hospital (facility) copaym <br> $\square$ Other coinsurance <br> This EXAMPLE event includ <br> Emergency room care (including <br> Diagnostic tests (x-ray) <br> Durable medical equipment (crut <br> Rehabilitation services (physic | $\begin{array}{r} \$ 0 \\ \$ 115 \\ \$ 3,000 \\ 50 \% \end{array}$ <br> like: <br> upplies) |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
| In this example, Peg would pay: |  | In this example, Joe would pay: |  | In this example, Mia would pay: |  |
| Cost Sharing |  | Cost Sharing |  | Cost Sharing |  |
| Deductibles | \$0 | Deductibles | \$0 | Deductibles | \$0 |
| Copayments | \$0 | Copayments | \$0 | Copayments | \$0 |
| Coinsurance | \$0 | Coinsurance | \$0 | Coinsurance | \$0 |
| What isn't covered |  | What isn't covered |  | What isn't covered |  |
| Limits or exclusions | \$0 | Limits or exclusions | \$0 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$0 | The total Joe would pay is | \$0 | The total Mia would pay is | \$0 |

Note: These numbers assume the patient received care from an IHCP provider or with IHCP referral at a non-IHCP. If you receive care from a non-IHCP provider without a referral from an IHCP your costs may be higher.

