Summary of Benefits and Coverage: What this Plan Covers \& What You Pay for Covered Services Ambetter from Peach State Health Plan: Ambetter Balanced Care 29

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.
This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit
https://ambetter.pshpgeorgia.com/2022-brochures.html, or call 1-877-687-1180 (TTY/TDD 1-877-941-9231). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-877-687-1180 (TTY/TDD 1-877-941-9231) to request a copy.

| Important Questions | Answers | Why This Matters: |
| :---: | :---: | :---: |
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this plan covers. |
| Are there services covered before you meet your deductible? | Yes. | This plan covers items and services even if you haven't yet met the deductible amount. |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the out-of-pocket limit for this plan? | Not Applicable. | This plan does not have an out-of-pocket limit on your expenses. |
| What is not included in the out-of-pocket limit? | Not Applicable. | This plan does not have an out-of-pocket limit on your expenses. |
| Will you pay less if you use a network provider? | Yes. See https://ambetter.pshpgeorgia.com/ findadoc or call 1-877-687-1180 (TTY/TDD 1-877-941-9231) for a list of network providers. | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a specialist? | No. | You can see the specialist you choose without a referral. |


| Common Medical Event | Services You May Need | What You Will Pay |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Indian Health Care Provider (IHCP) \& NonIHCP In-Network Provider (You will pay the least) | Non-IHCP Out-Of- <br> Network Provider (You will pay the most) |  |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | No charge | Not covered | Unlimited Virtual Care Visits received from Ambetter Telehealth covered at No Charge, providers covered in full. |
|  | Specialist visit | No charge | Not covered | Covered No Limit. |
|  | Preventive care/screening/ immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test | Diagnostic test ( x -ray, blood work) | No charge for laboratory \& professional services <br> No charge for $x$-ray \& diagnostic imaging <br> No charge for laboratory \& professional services and $x$ ray \& diagnostic imaging at other places of service | Not covered | Prior authorization may be required. Covered No Limit. Other places of service may include Hospital, Emergency Room, or Outpatient Facility. <br> Failure to obtain prior authorization for any service that requires prior authorization will result in a denial of benefits. See your policy for more details. |
|  | Imaging (CT/PET scans, MRIs) | No charge | Not covered | Prior authorization may be required. Covered No Limit. |
| If you need drugs to treat your illness or condition <br> More information about prescription drug coverage is available at https://ambetter.pshpg eorgia.com/2022formu lary. | Generic drugs (Tier 1) | Preferred Generic Retail: No charge <br> Generic Retail: No charge | Not covered | Prior authorization may be required. <br> Prescription drugs are provided up to 30 days retail and up to 90 days through mail order. |
|  | Preferred brand drugs (Tier 2) | Retail: No charge | Not covered | Prior authorization may be required. |
|  | Non-preferred brand drugs (Tier 3) | Retail: No charge | Not covered | Prescription drugs are provided up to 30 days retail and up to 90 days through mail order. |
|  | Specialty drugs (Tier 4) | Retail: No charge | Not covered | Prior authorization may be required. Prescription drugs are provided up to 30 days retail and up to 30 days through mail order. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge | Not covered | Prior authorization may be required. Covered No Limit. |

* For more information about limitations and exceptions, see plan or policy document at https://api.centene.com/eoc/2022/70893GA001.pdf.

| Common Medical Event | Services You May Need | What You Will Pay |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Indian Health Care Provider (IHCP) \& NonIHCP In-Network Provider (You will pay the least) | Non-IHCP Out-OfNetwork Provider (You will pay the most) |  |
|  | Physician/surgeon fees | No charge | Not covered | Prior authorization may be required. Covered No Limit. |
| If you need immediate medical attention | Emergency room care | No charge | No charge; deductible does not apply | Covered No Limit. |
|  | Emergency medical transportation | No charge | No charge; deductible does not apply | Covered No Limit. Note: Prior authorization is not required for emergency transport, however, all non-emergent transport requires prior authorization. |
|  | Urgent care | No charge | Not covered | Covered No Limit. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No charge | Not covered | Prior authorization may be required. Covered No Limit. |
|  | Physician/surgeon fees | No charge | Not covered | Prior authorization may be required. Covered No Limit. |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | No charge | Not covered | Prior authorization may be required. Covered No Limit. (PCP and other practitioner visits do not require prior authorization). |
|  | Inpatient services | No charge | Not covered | Prior authorization may be required. Covered No Limit. |
| If you are pregnant | Office visits | No charge | Not covered | Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. Cost-sharing does not apply for preventive services, such as routine pre-natal and post-natal screenings. Depending on the type of services, coinsurance, deductible or copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
|  | Childbirth/delivery professional services | No charge | Not covered | Prior authorization may be required. Costsharing does not apply for preventive |

* For more information about limitations and exceptions, see plan or policy document at https://api.centene.com/eoc/2022/70893GA001.pdf.

| Common Medical Event | Services You May Need | What You Will Pay |  | Limitations, Exceptions, \& Other Important Information |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Indian Health Care Provider (IHCP) \& NonIHCP In-Network Provider (You will pay the least) | Non-IHCP Out-Of- <br> Network Provider (You will pay the most) |  |
|  | Childbirth/delivery facility services | No charge | Not covered | services. Depending on the type of services, copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| If you need help recovering or have other special health needs | Home health care | No charge | Not covered | Prior authorization may be required. Limited to 120 visits per year. |
|  | $\underline{\text { Rehabilitation services }}$ | No charge | Not covered | Prior authorization may be required. Limited to a combined maximum of 40 visits per year for chiropractic care, speech therapy, physical therapy and occupational therapy. Note: Limits do not apply when provided for a mental health/substance use disorder diagnosis. |
|  | Habilitation services | No charge | Not covered | Prior authorization may be required. Limited to a combined maximum of 40 visits per year for chiropractic, speech therapy, physical therapy and occupational therapy. Note: Habilitation therapy limits do not apply when provided for a mental health/substance use disorder diagnosis. |
|  | Skilled nursing care | No charge | Not covered | Prior authorization may be required. Limited to 60 days per year. |
|  | Durable medical equipment | No charge | Not covered | Prior authorization may be required. Covered no limit. |
|  | Hospice services | No charge | Not covered | Prior authorization may be required. Covered No Limit. |
| If your child needs dental or eye care | Children's eye exam | No charge | Not covered | Limited to 1 visit per year. |
|  | Children's glasses | No charge | Not covered | Limited to 1 item per year. |
|  | Children's dental check-up | Not covered | Not covered | -----None----- |

* For more information about limitations and exceptions, see plan or policy document at https://api.centene.com/eoc/2022/70893GA001.pdf.


## Excluded Services \& Other Covered Services:

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care
- Hearing aids
- Long-Term Care (Long Term Acute Care is a covered benefit. Long Term Nursing Care/ Custodial Care is not a covered benefit.)
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)


## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (Limited to a combined maximum of 40 visits per year for chiropractic care, speech therapy, physical therapy and occupational therapy.)
- Infertility treatment (Limited to coverage for the diagnosis of infertility only)
- Routine foot care (Coverage is limited to diabetes care only.)
- Weight loss programs (4 Visits per year for nutritional counseling)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ambetter from Peach State Health Plan at 1-877-687-1180 (TTY/TDD 1-877-941-9231); Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. 1-404-656-2070 or 1-800-656-2298. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www. HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. 1-404-656-2070 or 1-800-656-2298.

Does this plan provide Minimum Essential Coverage? Yes.
Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.
Language Access Services:
Spanish (Español): Para obtener asistencia en Español, llame al 1-877-687-1180 (TTY/TDD 1-877-941-9231).

Tagalog（Tagalog）：Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1－877－687－1180（TTY／TDD 1－877－941－9231）．
Chinese（中文）：如果需要中文的帮助，请拨打这个号码 1－877－687－1180（TTY／TDD 1－877－941－9231）．
Navajo（Dine）：Dinek＇ehgo shika at＇ohwol ninisingo，kwiijigo holne＇1－877－687－1180（TTY／TDD 1－877－941－9231）．
To see examples of how this plan might cover costs for a sample medical situation，see the next section．

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby |  |
| :---: | ---: |
| (9 months of in-network pre-natal care and a |  |
| hospital delivery) |  |

This EXAMPLE event includes services like:
Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)
Total Example Cost
\$12,700
In this example, Peg would pay:

| Cost Sharing |  |
| :--- | ---: |
| Deductibles | $\$ 0$ |
| Copayments | $\$ 0$ |
| Coinsurance | $\$ 0$ |
| What isn't covered |  |
| Limits or exclusions |  |
| The total Peg would pay is | $\$ 60$ |

## Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

| $\square$ The plan's overall deductible |  | $\$ 0$ |
| :--- | :--- | :--- |
| $\square$ Specialist coinsurance |  | $0 \%$ |
| $\square$ Hospital (facility) $\underline{\text { coinsurance }}$ |  | $0 \%$ |
| $\square$ Other coinsurance |  | $0 \%$ |

This EXAMPLE event includes services like:
Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)
Total Example Cost
$\$ 5,600$
In this example, Joe would pay:

| Cost Sharing |  |
| :--- | ---: |
| Deductibles | $\$ 0$ |
| Copayments | $\$ 0$ |
| Coinsurance | $\$ 0$ |
| What isn't covered |  |
| Limits or exclusions | $\$ 20$ |
| The total Joe would pay is | $\$ 20$ |



In this example, Mia would pay:

| Cost Sharing |  |
| :--- | ---: |
| Deductibles | $\$ 0$ |
| Copayments | $\$ 0$ |
| Coinsurance | $\$ 0$ |
| What isn't covered |  |
| Limits or exclusions |  |
| The total Mia would pay is | $\$ 0$ |

Si usted，o alguien a quien está ayudando，tiene preguntas acerca de Ambetter de Peach State Health Plan，tiene derecho a obtener

| Spanish： | ayuda e información en su idioma sin costo alguno．Para hablar con un intérprete，llame al 1－877－687－1180 （TTY／TDD 1－877－941－9231）． |
| :---: | :---: |
| Vietnamese： | Nếu quý vị，hay người mà quý vị đang giúp đỡ，có câu hỏi về Ambetter from Peach State Health Plan，quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí．Để nói chuyện với một thông dịch viên，xin gọi 1－877－687－1180 （TTY／TDD 1－877－941－9231）． |
| Korean： | 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Ambetter from Peach State Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다．그렇게 통역사와 얘기하기 위해서는 1－877－687－1180 （TTY／TDD 1－877－941－9231）로 전화하십시오． |
| Chinese： | 如果您，或是您正在協助的對象，有關於 Ambetter from Peach State Health Plan 方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話 1－877－687－1180（TTY／TDD 1－877－941－9231）。 |

જે તમને અથવા તમે જેમની મદદ કરી રહ્યા હોય તેમને，Ambetter from Peach State Health Plan વિશે કોઈ પ્રફ્ન હોય તો તમને，કોઈ ખર્ચ વિના Gujarati：તમારી ભાષામાં મદદ અને માહિતી પ્રાપ્ત કરવાનો અધિકાર છે．દુભાષિયા સાથે વાત કરવા માટે 1－877－687－1180（TTY／TDD 1－877－941－9231） ઉપર કૉલ કરો．

Si vous－même ou une personne que vous aidez avez des questions à propos d＇Ambetter from Peach State Health Plan，vous avez le
French：droit de bénéficier gratuitement d＇aide et d＇informations dans votre langue．Pour parler à un interprète，appelez le 1－877－687－1180（TTY／TDD 1－877－941－9231）．

| Amharic： |  <br>  |
| :---: | :---: |
| Hindi： | आप या जिसकी आप मदद कर रहे हैं उनके，Ambetter from Peach State Health Plan के बारे में कोई सवाल हों，तो आपको बिना किसी खर्च के अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। किसी दुभाषिये से बात करने के लिए 1－877－687－1180 （TTY／TDD 1－877－941－9231）पर कॉल करें। |
| French Creole： | Si oumenm，oubyen yon moun w ap ede，gen kesyon nou ta renmen poze sou Ambetter from Peach State Health Plan，ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen．Pou w pale avèk yon entèprèt，sonnen nimewo 1－877－687－1180（TTY／TDD 1－877－941－9231）． |
| Russian： | В случае возникновения у вас или у лица，которому вы помогаете，каких－либо вопросов о программе страхования Ambetter from Peach State Health Plan вы имеете право получить бесплатную помощь и информацию на своем родном языке．Чтобы поговорить с переводчиком，позвоните по телефону 1－877－687－1180（TTY／TDD 1－877－941－9231）． | إذا كان لليك أو لاى شخص تساعده أسئلة حول Ambetter from Peach State Health Plan، لليك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك Arabic من دون أية تكلفة．للتحدث مع مترجم اتصل بـ 1180－877－687－1－877（TTY／TDD 1－877－941－9231）．


| Portuguese： | Se você，ou alguém a quem você está ajudando，tem perguntas sobre o Ambetter from Peach State Health Plan，você tem o direito de obter ajuda e informação em seu idioma e sem custos．Para falar com um intérprete，ligue para 1－877－687－1180 （TTY／TDD 1－877－941－9231）． |
| :---: | :---: |
| Persian： | اگر شما، يا كسي كه به او كمك مي كنيد سؤ الي در مورد Ambetter from Peach State Health Plan داريد، از اين حق برخورداريد كه كمكـ و اطلاعات را بصورت رايگان به زبان خود دريافت كنيد．．براي صحبت كردن با مترجم با شماره 1180－687－1－877（TTY／TDD 1－877－941－9231）تماس بكيريد． |

Falls Sie oder jemand，dem Sie helfen，Fragen zu Ambetter from Peach State Health Plan hat，haben Sie das Recht，kostenlose Hilfe German：und Informationen in Ihrer Sprache zu erhalten．Um mit einem Dolmetscher zu sprechen，rufen Sie bitte die Nummer 1－877－687－1180（TTY／TDD 1－877－941－9231）an．

## Japanese：

Ambetter from Peach State Health Plan について何かご質問がございましたらご連絡ください。ご希望の言語によるサポートや情報を無料でご提供いた します。通訳が必要な場合は，1－877－687－1180（TTY／TDD 1－877－941－9231）までお電話ください。

## Statement of Non-Discrimination

Ambetter from Peach State Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ambetter from Peach State Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ambetter from Peach State Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact Ambetter from Peach State Health Plan at 1-877-687-1180 (TTY/TDD 1-877-941-9231).

If you believe that Ambetter from Peach State Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Ambetter from Peach State Health Plan Complaints Department, 1100 Circle 75
Parkway, Suite 1100, Atlanta, GA 30339, 1-877-687-1180 (TTY/TDD 1-877-941-9231), Fax 1-866-5328855. You can file a grievance by mail, fax, or email. If you need help filing a grievance, Ambetter from Peach State Health Plan is available to help you. You can also file a civil rights complaint with the U.S.

Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

