The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

https://ambetter.buckeyehealthplan.com/2022-brochures.html, or call 1-877-687-1189 (TTY/TDD 1-877-941-9236). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-877-687-1189 (TTY/TDD 1-877-941-9236). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-877-687-1189 (TTY/TDD 1-877-941-9236) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$2,000 individual / \$4,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> services, primary care, <u>specialist</u> , and <u>urgent care</u> office visits, children's eye exam and glasses, generic and preferred brand drugs are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> : \$6,500 individual / \$13,000 family. Not applicable for <u>out-of-network</u> <u>providers</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://ambetter.buckeyehealthpla n.com/findadoc or call 1-877-687- 1189 (TTY/TDD 1-877-941-9236) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.				
Common Medical Event	Services You May Need	S You May Need Network Provider Out-of-Network Provider (You will pay the least) (You will pay the most)		Limitations, Exceptions, & Other Important Information
lf	Primary care visit to treat an injury or illness	\$35 <u>Copay</u> / visit; <u>deductible</u> does not apply	Not covered	Unlimited Virtual Care Visits received from Ambetter Telehealth covered at No Charge, <u>providers</u> covered in full, <u>deductible</u> does not apply.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$65 <u>Copay</u> / visit; <u>deductible</u> does not apply	Not covered	Covered No Limit.
or chine	Preventive care/screening/ immunization No charge; deductible does not apply Not covered	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	 20% <u>Coinsurance</u> for laboratory & professional services 20% <u>Coinsurance</u> for x- ray & diagnostic imaging 20% <u>Coinsurance</u> for laboratory & professional services and x-ray & diagnostic imaging at other places of service 	Not covered	Prior authorization may be required. Covered No Limit. Other places of service may include Hospital, Emergency Room, or Outpatient Facility. Failure to obtain prior authorization for any service that requires prior authorization will result in a denial of benefits. See your policy for more details.
	Imaging (CT/PET scans, MRIs)	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you need drugs to treat your illness or condition More information about	Generic drugs (Tier 1)	Preferred Generic Retail: \$5 <u>Copay</u> / prescription; <u>deductible</u> does not apply Generic Retail: \$15 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not covered	Prior authorization may be required. <u>Prescription drugs</u> are provided up to 30 days retail and up to 90 days through mail order. Mail orders are subject to 2.5x retail <u>cost-</u> <u>sharing</u> amount.	
prescription drug coverage is available at https://ambetter.bucke yehealthplan.com/202	Preferred brand drugs (Tier 2)	Retail: \$50 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not covered	Prior authorization may be required. <u>Prescription drugs</u> are provided up to 30 days retail and up to 90 days through mail order. Mail orders are subject to 2.5x retail cost	
<u>2formulary</u> .	Non-preferred brand drugs (Tier 3)	Retail: 50% Coinsurance	Not covered	Mail orders are subject to 2.5x retail <u>cost-</u> <u>sharing</u> amount.	
	Specialty drugs (Tier 4)	Retail: 50% Coinsurance	Not covered	Prior authorization may be required. <u>Prescription drugs</u> are provided up to 30 days retail and up to 30 days through mail order.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.	
surgery	Physician/surgeon fees	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.	
	Emergency room care	20% Coinsurance	20% Coinsurance	Covered No Limit.	
If you need immediate medical attention	Emergency medical transportation	20% <u>Coinsurance</u>	20% Coinsurance	Covered No Limit. Note: Prior authorization is not required for emergency transport, however, all non-emergent transport requires prior authorization.	
	Urgent care	\$60 <u>Copay</u> / visit; <u>deductible</u> does not apply	Not covered	Covered No Limit.	
If you have a hospital	Facility fee (e.g., hospital room)	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.	
stay	Physician/surgeon fees	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.	

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
lf you need mental health, behavioral health, or substance	Outpatient services	\$35 <u>Copay</u> /Office Visit (<u>deductible</u> does not apply); 20% <u>Coinsurance</u> for other outpatient services	Not covered	Prior authorization may be required. Covered No Limit. (PCP and other practitioner visits do not require prior authorization).
abuse services	Inpatient services	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.
lf you are pregnant	Office visits	\$35 <u>Copay</u> / visit; <u>deductible</u> does not apply	Not covered	Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. <u>Cost-sharing</u> does not apply for <u>preventive services</u> , such as routine pre-natal and post-natal <u>screenings</u> . Depending on the type of services, <u>coinsurance</u> , <u>deductible</u> or <u>copayment</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	20% Coinsurance	Not covered	Prior authorization may be required. <u>Cost-</u> <u>sharing</u> does not apply for <u>preventive</u>
	Childbirth/delivery facility 20% <u>Coin</u>	20% <u>Coinsurance</u>	Not covered	<u>services</u> . Depending on the type of services, <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Home health care	20% Coinsurance	Not covered	Prior authorization may be required. Limited to 100 visits per year.
If you need help recovering or have other special health needs	Rehabilitation services	20% <u>Coinsurance</u>	Not covered	Prior authorization may be required. Rehabilitation Therapy: Speech, Occupational and Physical Therapy limited to 20 visits each, Cardiac limited to 36 visits and Pulmonary limited to 20 visits per year. Services may be used for Intensive Day Rehabilitation. Note: Limits do not apply

Common		What Yo	u Will Pay	Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
				when provided for a mental health/substance use disorder diagnosis.	
	Habilitation services	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.	
	Skilled nursing care	20% Coinsurance	Not covered	Prior authorization may be required. Limited to 90 days per year in a facility.	
	Durable medical equipment	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.	
	Hospice services	20% Coinsurance	Not covered	Prior authorization may be required. Covered No Limit.	
If your child poods	Children's eye exam	No charge; <u>deductible</u> does not apply	Not covered	Limited to 1 visit per year.	
If your child needs dental or eye care	Children's glasses	No charge; <u>deductible</u> does not apply	Not covered	Limited to 1 item per year.	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

S	ervices Your <u>Plan</u> Generally Does NOT Cover (C	heck y	your policy or <u>plan</u> document for more informati	on a	and a list of any other <u>excluded services</u> .)
•	Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)	•	Hearing aids Infertility treatment (Not Covered. Note:	•	Non-emergency care when traveling outside the U.S.
•	Acupuncture	·	Coverage is available for diagnosis and services	٠	Routine eye care (Adult)
•	Bariatric surgery		required to correct underlying medical causes of infertility.)	٠	Weight loss programs
•	Cosmetic surgery	•	Long-Term Care (Long Term Acute Care is a		
•	Dental care		covered benefit. Long Term Nursing Care/ Custodial Care is not a covered benefit.)		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
• Chiropractic care (Limited to 12 visits per year)	 Private-duty nursing (Limited to 90 visits per year) 	 Routine foot care (Coverage is limited to diabetes care only.) 		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ambetter from Buckeye Health <u>Plan</u> at 1-877-687-1189 (TTY/TDD 1-877-941-9236); Ohio Department of Insurance, 50 W. Town Street, Third Floor - Suite 300 Columbus, Ohio 43215, Phone No. 1-800-686-1526. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Ohio Department of Insurance, 50 W. Town Street, Third Floor - Suite 300 Columbus, Ohio 43215, Phone No. 1-800-686-1526.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-687-1189 (TTY/TDD 1-877-941-9236). Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-687-1189 (TTY/TDD 1-877-941-9236). Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-687-1189 (TTY/TDD 1-877-941-9236). Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-687-1189 (TTY/TDD 1-877-941-9236).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a (9 months of in-network pre hospital deliv	-natal care and a	
The plan's overall deducti	<u>ble</u> \$2,000	
Specialist copayment	\$65	
Hospital (facility) coinsuration	<u>nce</u> 20%	
■ Other <u>coinsurance</u> 20%		
This EXAMPLE event include Specialist office visits (prenata Childbirth/Delivery Professiona Childbirth/Delivery Facility Serv Diagnostic tests (ultrasounds a Specialist visit (anesthesia)	<i>l care)</i> I Services <i>r</i> ices	
Total Example Cost	\$12,700	

In this example, Peg would pay:

Cost Sharing			
Deductibles \$2,000			
<u>Copayments</u>	\$50		
Coinsurance	\$1,600		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$3,710		

Managing Joe's Type (a year of routine in-networ controlled cond	k care of a well-	
The plan's overall deduction	<u>ble</u> \$2,000	
Specialist copayment	\$65	
Hospital (facility) coinsuration	<u>ance</u> 20%	
■ Other <u>coinsurance</u> 20%		
This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education)		
<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)		
Total Example Cost \$5,600		

In this example, Joe would pay:

• •	•		
Cost Sharing			
<u>Deductibles</u>	\$900		
<u>Copayments</u>	\$1,200		
<u>Coinsurance</u>	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$2,120		

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible \$2,000			
Specialist copayment	\$65		
Hospital (facility) coinsural	<u>nce</u> 20%		
Other <u>coinsurance</u>	20%		
This EXAMPLE event includes services like:			
Emergency room care (including medical supplies)			
Diagnostic tests (x-ray)			
Durable medical equipment (crutches)			
Rehabilitation services (physical therapy)			
Total Example Cost	\$2,800		

In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$2,000	
<u>Copayments</u>	\$200	
<u>Coinsurance</u>	\$90	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,290	



Studed, o alguien a guien est ayudando, fene pregumas acerus de Ambetter de Buckaye Health Plan, tene derecho a obtener ayuda e información en su ildome sin costo alguno. Para hablar con un intéprete, llame al 1-877-687-1189 Spenish: (IT/TIDD 1-877-941-9236). Ghinese: (#果型::::::::::::::::::::::::::::::::::::			
Chinese: 회보 및 이 (신화분석, 영상 - 신화분석, 영상 - 신화분석, 영상 - 신유 - 신	Spanish:	e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-687-1189	
German: Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprachen, rufen Sie bitte die Nummer 1-877-687-1189 (TTY/TDD 1-877-941-9236) an. Arabic: Vann du, adda ebbah's du mueita bisht, ennicht questions hott veyyich Ambetter from Buckeye Health Plan, dann hosht du's recht fa hif greeya adda may aus finna diveyya in die shprochen un's kosht nix. Fa shvetza mitt ebbah diveyya, kowi 1-877-687-1189 (TTY/TDD 1-877-941-9236). Pennsylvania Dutch: Cyna du, adda ebbah's du mueita bisht, ennicht questions hott veyyich Ambetter from Buckeye Health Plan, dann hosht du's recht fa hif greeya adda may aus finna diveyya in die shprochen un's kosht nix. Fa shvetza mitt ebbah diveyya, kowi 1-877-687-1189 (TTY/TDD 1-877-941-9236). Bernykae obsimusioneening versione gue vous aldez avez des questions à propos d'Ambetter from Buckeye Health Plan, vous avez le droit de béneficier gratuitement d'aide et d'informations dans votre langue. Pour parter à un interprete, appelez le 1-877-687-1189 (TTY/TDD 1-877-941-9236). Vietnamese: Voo silven nama gargaaraa jirtuu wa'e Ambetter from Buckeye Health Plan, quy iy sé co quyèn duve gipp 40, co càu hôi vè Ambetter from Buckeye Health Plan, quy iy sé co quyèn duve gipp 40 ac them thông in bàng ngôn ngô của minh miền phi. Đê nói chuyên với một thông dich viên, xin goi 1-877-687-1189 (TTY/TDD 1-877- 941-9236). Cushte: Voo silven nama gargaaraa jirtuu wa'e Ambetter from Buckeye Health Plan quaffi qabaatan ta'ee gargaarsa fi dedeffanoo data grapachu mirigaa qabdaa. Turjumaana wajin dubaduu, 1-877-687-1189 (TTY/TDD 1-877-941-9236). Cushte: Korean: Si eo lei sna ulatando, avesese domande su Ambetter from Buckeye Health Plan, h	Chinese:		
Arabic:	German:	Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer	
Pennsylvania Dutch: hilf greeya adda may aus finna diveyya in dei shprohch un's kosht nix. Fa shvetza mitt ebbah diveyya, kawl 1-877-687-1189 (TTV/TDD 1-877-941-9236). B B Cryviae возникноевник у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Ambetter from nepesoquitwom, nosoburne no renedpoky 1-877-687-1189 (TTV/TDD 1-877-941-9236). B City viae возникноевник у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Ambetter from nepesoquitwom, nosoburne no renedpoky 1-877-687-1189 (TTV/TDD 1-877-941-9236). French: Si vous-même ou une personne que vous aidez avez des questions à propos d'Ambetter from Buckeye Health Plan, vous avez le droit de benéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-877-687-1189 (TTV/TDD 1- 877-941-9236). Vietnamese: Néu quý vi, hay nguởi mà quỳ vi dang giúp đớ, có cá uh bi vê Ambetter from Buckeye Health Plan, quỳ vi še có quyên được giúp và có thêm thông tin bằng ngôn ngữ của mình miến phi. Đế nói chuyện với một thông dịch viên, xin gọi 1-877-687-1189 (TTV/TDD 1-877- 941-9236). Cushite: Yôv sii yik namaa gargaaraa jirtuu wa'ee Ambetter from Buckeye Health Plan gaaffi qabaatan ta'ee gargaarsaa fi odeeffanco afaan ketiin kaffattii aila argachuuf mirgaa qabdaa. Turjumaana wajiin dubadhuu, 1-877-687-1189 irra bilbill (TTY/TDD 1-877-941-9236). Korean: Qu' Yi A 또는 নोগ'r ਬਿo 있는 OID A'B'I OI Ambetter from Buckeye Health Plan MI 2 MI A'E I 0/TV/TD 1-877-941-9236). Italian: Se lei, ou na persona che lei sta aitando, avesse domande su Ambetter from Bu	Arabic:		
Russian:Вискеуе Health Plan вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по тепефону 1-877-687-1189 (TTY/TDD 1-877-941-9236).French:Si vous-même ou une personne que vous aidez avez des questions à propos d'Ambetter from Buckeye Health Plan, vous avez le droit de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-877-687-1189 (TTY/TDD 1-877-941-9236).Vietnamese:Néu quý vi, hay nguôr mà quý vi dang giúp dö, có câu hỏi vè Ambetter from Buckeye Health Plan, quý vi sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin goi 1-877-687-1189 (TTY/TDD 1-877- 941-9236).Cushite:Yoo sii ykn namaa gargaaraa jirtuu wa'ee Ambetter from Buckeye Health Plan quál qabaatan ta'ee gargaarsaa fi odeeffanoo afaan ketiin kaffathi alla argachuuf mirgaa qabdaa. Turjumaana wajiin dubadhuu, 1-877-687-1189 (TTY/TDD 1-877-941-9236).Korean:Dry ñ th ⊆ ñ dri E ain hơi P dri E ain Qi E di Health Plan Qi E di Nichezi	-	hilf greeya adda may aus finna diveyya in dei shprohch un's kosht nix. Fa shvetza mitt ebbah diveyya, kawl	
French:de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-877-687-1189 (TTY/TDD 1-877-941-9236).Vietnamese:Néu quý vj, hay người mà quý vj dang giúp đỡ, có câu hỏi về Ambetter from Buckeye Health Plan, quý vj sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-687-1189 (TTY/TDD 1-877- 941-9236).Cushite:Yoo sii ykn namaa gargaaraa jirtuu wa'ee Ambetter from Buckeye Health Plan gaaffi qabaatan ta'ee gargaarsaa fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana wajiin dubadhuu, 1-877-687-1189 irra bilbilli (TTY/TDD 1-877-941-9236).Cushite:Yoo sii ykn namaa gargaaraa jirtuu wa'ee Ambetter from Buckeye Health Plan gaaffi qabaatan ta'ee gargaarsaa fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana wajiin dubadhuu, 1-877-687-1189 irra bilbilli (TTY/TDD 1-877-941-9236).Cushite:Yoo sii ykn namaa gargaaraa jirtuu wa'ee Ambetter from Buckeye Health Plan ol Điải d 2E ol QLTĐ Di 1-877-941-9236).Rorean:Qu' Jiời 또는 Jiời T ౕau QL는 OIỆ và Lời Đi Xu Qu' và va	Russian:	Buckeye Health Plan вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с	
Vietnamese:thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-687-1189 (TTY/TDD 1-877-941-9236).Cushite:Yoo sii ykn namaa gargaaraa jirtuu wa'ee Ambetter from Buckeye Health Plan gaaffi qabaatan ta'ee gargaarsaa fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana wajiin dubadhuu, 1-877-687-1189 irra bilbilli (TTY/TDD 1-877-941-9236).Korean:만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Ambetter from Buckeye Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-877-687-1189 (TTY/TDD 1-877-941-9236).Italian:Se lei, o una persona che lei sta aiutando, avesse domande su Ambetter from Buckeye Health Plan, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l'1-877-687-1189 (TTY/TDD 1-877-941-9236).Japanese:Ambetter from Buckeye Health Plan (Cついて何かご質問がございましたらご連絡ください。ご希望の言語によるサポートや情報を無料でご提供いたしま す。通訳が必要な場合は、1-877-687-1189 (TTY/TDD 1-877-941-9236) まであ電話ください。Dutch:Als u of iemand die u helpt vragen heeft over Ambetter from Buckeye Health Plan, hebt u recht op gratis hulp en informatie in uw taal. Bei 1-877-687-1189 (TTY/TDD (teksttelefoon) 1-877-941-9236) om met een tolk te spreken.Ukrainian:B pasi виникнення у вас або особи, якій ви допомагате, будь-яких залитань шодо програми страхування Ambetter from Buckeye Health Plan avetji dreptul să obțineți asistență nepekrna, sareneфoHyйre за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).Romanian:Dacâ dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență nepekrna, sareneфoHyйre sa номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).	French:	de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-877-687-1189 (TTY/TDD	
Cushite:ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana wajiin dubadhuu, 1-877-687-1189 irra bilbilli (TTY/TDD 1-877-941-9236).Korean:만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Ambetter from Buckeye Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-877-687-1189 (TTY/TDD 1-877-941-9236).Italian:Se lei, o una persona che lei sta aiutando, avesse domande su Ambetter from Buckeye Health Plan, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l'1-877-687-1189 (TTY/TDD 1-877-941-9236).Japanese:Ambetter from Buckeye Health Plan (こついて何かご質問がございましたらご連絡ください。 ご希望の言語によるサポートや情報を無料でご提供いたしま す。通訳が必要な場合は、1-877-687-1189 (TTY/TDD 1-877-941-9236) までお電話ください。Dutch:Als u of iemand die u helpt vragen heeft over Ambetter from Buckeye Health Plan, hebt u recht op gratis hulp en informatie in uw taal. Bel 1-877-687-1189 (TTY/TDD 1-877-941-9236) om met een tolk te spreken.Ukrainian:B pasi виникнення у вас або особи, якій ви допомагаете, будь-яких запитань щодо програми страхування Ambetter from Buckeye Health Plan ви маете право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з перекладачем, зателефонуйте за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).Romanian:Dacâ dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență 	Vietnamese:	thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-687-1189 (TTY/TDD 1-877-	
Korean:정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-877-687-1189 (TTY/TDD 1-877-941-9236)로 전화하십시오.Italian:Se lei, o una persona che lei sta aiutando, avesse domande su Ambetter from Buckeye Health Plan, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l'1-877-687-1189 (TTY/TDD 1-877-941-9236).Japanese:Ambetter from Buckeye Health Plan について何かご質問がございましたらご連絡ください。ご希望の言語によるサポートや情報を無料でご提供いたしま す。通訳が必要な場合は、1-877-687-1189 (TTY/TDD 1-877-941-9236) までお電話ください。Dutch:Als u of iemand die u helpt vragen heeft over Ambetter from Buckeye Health Plan, hebt u recht op gratis hulp en informatie in uw taal. Bel 1-877-687-1189 (TTY/TDD (teksttelefoon) 1-877-941-9236) om met een tolk te spreken.Ukrainian:B pasi виникнення у вас або особи, якій ви допомагаете, будь-яких запитань щодо програми страхування Ambetter from Buckeye Health Plan ви маєте право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з перекладачем, зателефонуйте за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).Romanian:Dacă dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență	Cushite:		
Italian:di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l'1-877-687-1189 (TTY/TDD 1-877-941-9236).Japanese:Ambetter from Buckeye Health Plan について何かご質問がございましたらご連絡ください。ご希望の言語によるサポートや情報を無料でご提供いたしま す。通訳が必要な場合は、1-877-687-1189 (TTY/TDD 1-877-941-9236) までお電話ください。Dutch:Als u of iemand die u helpt vragen heeft over Ambetter from Buckeye Health Plan, hebt u recht op gratis hulp en informatie in uw taal. Bel 1-877-687-1189 (TTY/TDD (teksttelefoon) 1-877-941-9236) om met een tolk te spreken.Ukrainian:B разі виникнення у вас або особи, якій ви допомагаєте, будь-яких запитань щодо програми страхування Ambetter from Buckeye Health Plan ви маєте право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з перекладачем, зателефонуйте за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).Romanian:Dacă dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență	Korean:	정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-877-687-1189	
Japanese:す。通訳が必要な場合は、1-877-687-1189 (TTY/TDD 1-877-941-9236) までお電話ください。Dutch:Als u of iemand die u helpt vragen heeft over Ambetter from Buckeye Health Plan, hebt u recht op gratis hulp en informatie in uw taal. Bel 1-877-687-1189 (TTY/TDD (teksttelefoon) 1-877-941-9236) om met een tolk te spreken.Ukrainian:B разі виникнення у вас або особи, якій ви допомагаєте, будь-яких запитань щодо програми страхування Ambetter from Buckeye Health Plan ви маєте право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з перекладачем, зателефонуйте за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).Romanian:Dacă dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență	Italian:		
Dutch: Bel 1-877-687-1189 (TTY/TDD (teksttelefoon) 1-877-941-9236) om met een tolk te spreken. Bel 1-877-687-1189 (TTY/TDD (teksttelefoon) 1-877-941-9236) om met een tolk te spreken. Ukrainian: B pasi виникнення у вас або особи, якій ви допомагаєте, будь-яких запитань щодо програми страхування Ambetter from Buckeye Health Plan ви маєте право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з перекладачем, зателефонуйте за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236). Romanian: Dacă dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență	Japanese:		
Ukrainian:Health Plan ви маєте право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з перекладачем, зателефонуйте за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).Romanian:Dacă dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență	Dutch:		
Romanian:	Ukrainian:	Health Plan ви маєте право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з	
	Romanian:		

Statement of Non-Discrimination

Ambetter from Buckeye Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ambetter from Buckeye Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ambetter from Buckeye Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Ambetter from Buckeye Health Plan at 1-877-687-1189 (TTY/TDD 1877-941-9236).

If you believe that Ambetter from Buckeye Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Buckeye Health Plan at the Appeals Unit, 4349 Easton Way, Suite 400, Columbus, OH 43219, 1-877-687-1189 (TTY/TDD 1-877-941-9236), Fax 1-866-719-5404. You can file a grievance by mail, fax, or email. If you need help filing a grievance, Ambetter from Buckeye Health Plan is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.