Coverage for: Individual/Family | Plan Type: HMO



Ambetter from Peach State Health Plan: Ambetter Balanced Care 3 (2019) + Vision

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

https://ambetter.pshpgeorgia.com/2019-brochures.html, or call 1-877-687-1180 (TTY/TDD: 1-877-941-9231). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-877-687-1180 (TTY/TDD: 1-877-941-9231) to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | \$0. | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | There is no <u>deductible</u> . | There is no <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan?</u> | Not Applicable. | This <u>plan</u> does not have an <u>out-of-pocket-limit</u> on your expenses. |
| What is not included in the out-of-pocket limit? | Not Applicable. | This <u>plan</u> does not have an <u>out-of-pocket-limit</u> on your expenses. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>Find a Provider</u> or call 1-877-867-1180 for a list of <u>network</u> <u>providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

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All $\underline{\text{copayment}}$ and $\underline{\text{coinsurance}}$ costs shown in this chart are after your $\underline{\text{deductible}}$ has been met, if a $\underline{\text{deductible}}$ applies.

| | | What You Will Pay | | | |
|---|--|---|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitation, Exceptions, & Other Important Information | |
| | Primary care visit to treat an injury or illness | No charge | Not covered | None | |
| If you visit a health | Specialist visit | No charge | Not covered | None | |
| care <u>provider's</u> office or clinic | Preventive care/ screening/ immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge | Not covered | Prior authorization may be required. Failure to obtain prior authorization for any service that requires prior authorization may result in reduction of benefits. See your policy for more details. | |
| | Imaging (CT/PET scans, MRIs) | No charge | Not covered | Prior authorization may be required. | |

| | | What You Will Pay | | | |
|---|--|---|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitation, Exceptions, & Other Important Information | |
| If you need during to | Generic drugs (Tier 1) | No charge | Not covered | Prescription drugs are provided up to 31 days retail and up to 90 days through mail order. | |
| If you need drugs to treat your illness or condition | Preferred brand drugs (Tier 2) | No charge | Not covered | Prior authorization may be required. Prescription drugs are provided for up to 31 days retail and up to 90 days through mail order. | |
| More information about prescription drug coverage is available at Preferred | Non-preferred brand drugs (Tier 3) | No charge | Not covered | Prior authorization may be required. Prescription drugs are provided for up to 31 days retail and up to 90 days through mail order. | |
| Drug List. | Specialty drugs (Tier 4) | No charge | Not covered | Prior authorization may be required. Prescription drugs are provided for up to 31 days retail and up to 90 days through mail order. | |
| If you have | Facility fee (e.g., ambulatory surgery center) | No charge | Not covered | Prior authorization may be required. | |
| outpatient surgery | Physician/surgeon fees | No charge | Not covered | Prior authorization may be required. | |

| | | u Will Pay | | |
|--|------------------------------------|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitation, Exceptions, & Other Important Information |
| If you need | Emergency room care | No charge | No charge | In-network facilities may provide services from out- of-network providers. For out-of-network emergency services, you may be responsible for the difference between the provider's billed charges and the plan's allowed amount. (See note on balance billing above this chart.) |
| immediate medical attention | Emergency Medical transportation | No charge | No charge | In-network facilities may provide services from out- of-network providers. For out-of-network emergency services, you may be responsible for the difference between the provider's billed charges and the plan's allowed amount. (See note on balance billing above this chart.) |
| | Urgent Care | No charge | Not covered | None |
| If you have a | Facility fee (e.g., hospital room) | No charge | Not covered | Prior authorization may be required. |
| hospital stay | Physician/surgeon fees | No charge | Not covered | Prior authorization may be required. |
| If you need mental health, behavioral health, or substance | Outpatient services | No charge | Not covered | Prior authorization may be required. (PCP and other practitioner visits do not require prior authorization) |
| abuse services | Inpatient services | No charge | Not covered | Prior authorization may be required. |

| | | What You Will Pay | | | |
|-------------------------|---|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitation, Exceptions, & Other Important Information | |
| | Office visits | No charge | Not covered | Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. Cost-sharing does not apply for preventive services. Depending on the type of services, coinsurance, deductible or copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). | |
| If you are pregnant | Childbirth/delivery professional services | No charge | Not covered | Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. Cost-sharing does not apply for preventive services. Depending on the type of services, coinsurance, deductible or copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). | |
| | Childbirth/delivery facility services | No charge | Not covered | Prior authorization not required for deliveries within the standard timeframe per federal regulation, but may be required for other services. Cost-sharing does not apply for preventive services. Depending on the type of services, coinsurance, deductible or copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). | |

| | | What You | u Will Pay | | |
|---|----------------------------|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitation, Exceptions, & Other Important Information | |
| | Home health care | No charge | Not covered | Prior authorization may be required. 120 Visits per year. | |
| If you need help | Rehabilitation services | No charge | Not covered | 40 Visits combined per year for Speech, Physical and Occupational Therapy and Chiropractic Care. | |
| recovering or have other special health needs | Habilitation services | No charge | Not covered | 40 Visits combined per year for Speech, Physical and Occupational Therapy and Chiropractic Care. | |
| | Skilled nursing care | No charge | Not covered | Prior authorization may be required. 60 Days per year in a facility. | |
| | Durable medical equipment | No charge | Not covered | Prior authorization may be required. | |
| | <u>Hospice services</u> | No charge | Not covered | Prior authorization may be required. | |
| If your child needs dental or eye care | Children's eye exam | No charge | Not covered | 1 Visit per year. | |
| | Children's glasses | No charge | Not covered | 1 Item per year. | |
| | Children's dental check-up | Not covered | Not covered | None | |

Excluded Services & Other Covered Services

Services your Plan Generally Does NOT cover (Check your policy or plan documentation for more information and a list of any other excluded services.)

- Abortion services (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture

- Bariatric surgery
- Cosmetic surgery
- Dental care
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 Chiropractic care (Limited to 40 specialists' visits per year combined with Speech, Physical and occupational Therapy)

- Hearing aids (cochlear implants only)
- Infertility treatment (Covered for the diagnosis of infertility only)
- Routine eye care (Adult)

- Routine foot care (Related to diabetes treatment)
- Weight loss programs (4 Visits per year for nutritional counseling for treatment of obesity)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Ambetter from Peach State Health Plan at 1-877-687-1180 (TTY/TDD: 877-941-9231); Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr.

Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. (404) 656-2070 or (800) 656-2298. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Georgia Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, Phone No. (404) 656-2070 or (800) 656-2298.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-687-1180, TTY/TDD 1-877-941-9231

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-687-1180, TTY/TDD 1-877-941-9231

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-687-1180, TTY/TDD 1-877-941-9231

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-687-1180, TTY/TDD 1-877-941-9231

-To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.——

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage

Peg is Having a baby

(9 months of in-network prenatal care and a hospital delivery)

| ■ The plan's overall deductible | \$0 |
|--|-----|
| Specialist coinsurance | 0% |
| Hospital (facility) <u>coinsurance</u> | 0% |
| Other <u>coinsurance</u> | 0% |

This EXAMPLE even includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery facility Services
Diagnostic test (ultrasounds and blood work)
Specialist visit (anesthesia)

|--|

In this example, Peg would pay:

| Cost Sharing | | | |
|----------------------------|------|--|--|
| Deductibles | \$0 | | |
| Copayments | \$0 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$60 | | |
| The total Peg would pay is | \$60 | | |
| | | | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| Specialist coinsurance | 0% |
| Hospital (facility) coinsurance | 0% |
| Other coinsurance | 0% |

This EXAMPLE even includes services like:

Primary care physician office visits (includes disease education)

Diagnostic tests (blood work)

Prescription Drugs

Durable medical equipment (glucose meter)

| Total Ex | cample Cost | \$7,400 |
|----------|-------------|---------|
| | | |

In this example, Joe would pay:

| une example, eee neara pay. | | |
|-----------------------------|------|--|
| Cost Sharing | | |
| Deductibles | \$0 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Joe would pay is | \$60 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| The plan's overall deductible | \$0 |
|---------------------------------|-----|
| Specialist coinsurance | 0% |
| Hospital (facility) coinsurance | 0% |
| Other coinsurance | 0% |

This EXAMPLE even includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (Physical therapy)

| Total Example | Cost | \$1,900 |
|---------------|------|---------|
| | | |

In this example, Mia would pay:

| Cost Sharing | | |
|----------------------------|-----|--|
| Deductibles | \$0 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$0 | |
| | | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Statement of Non-Discrimination

Ambetter from Peach State Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ambetter from Peach State Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ambetter from Peach State Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Ambetter from Peach State Health Plan at 1-877-687-1180 (TTY/TDD 1-877-941-9231).

If you believe that Ambetter from Peach State Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Ambetter from Peach State Health Plan Complaints Department, 1100 Circle 75 Parkway, Suite 1100, Atlanta, GA 30339, 1-877-687-1180 (TTY/TDD 1-877-941-9231), Fax 1-866-532-8855. You can file a grievance by mail, fax, or email. If you need help filing a grievance, Ambetter from Peach State Health Plan is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



| Spanish: | Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Ambetter de Peach State Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un ntérprete, llame al 1-877-687-1180 (TTY/TDD 1-877-941-9231). | | |
|-------------------|--|--|--|
| Vietnamese: | Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Ambetter from Peach State Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-687-1180 (TTY/TDD 1-877-941-9231). | | |
| Korean: | 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Ambetter from Peach State Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-877-687-1180 (TTY/TDD 1-877-941-9231)로 전화하십시오. | | |
| Chinese: | 如果您,或是您正在協助的對象,有關於 Ambetter from Peach State Health Plan 方面的問題,您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話,請撥電話 1-877-687-1180 (TTY/TDD 1-877-941-9231)。 | | |
| Gujarati: | જે તમને અથવા તમે જેમની મદદ કરી રહ્યા ફોય તેમને, Ambetter from Peach State Health Plan વિશે કોઈ પ્રશ્ન ફોય તો તમને, કોઈ ખર્ચ વિના તમારી ભાષામાં મદદ અને માહિતી પ્રાપ્ત કરવાનો અધિકાર છે. કુભાષિયા સાથે વાત કરવા માટે 1-877-687-1180 (TTY/TDD 1-877-941-9231) ઉપર કૉલ કરો. | | |
| French: | Si vous-même ou une personne que vous aidez avez des questions à propos d'Ambetter from Peach State Health Plan, vous avez le droit de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-877-687-1180 (TTY/TDD 1-877-941-9231). | | |
| Amharic: | እርስዎ ወይም እርሰዎ የሚርዱት ሰው ስለ Ambetter from Peach State Health Plan ማብር ጥያቄ ካለዎት ያለምንም ወጪ በቋንቋዎ ድጋፍ እንዲሁም መረጃ የማባኘት መብት አለዎት፣ ፤ አስተርጓሚ ለማነ <i>ጋገር</i> በ 1-877-687-1180 (TTY/TDD 1-877-941-9231) ይደውሎ፤ ፤ | | |
| Hindi: | आप या जिसकी आप मदद कर रहे हैं उनके, Ambetter from Peach State Health Plan के बारे में कोई सवाल हों, तो आपको बिना किसी खर्च के अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। किसी दुआषिये से बात करने के लिए 1-877-687-1180 (TTY/TDD 1-877-941-9231) पर कॉल करें। | | |
| French Creole: | Si oumenm, oubyen yon moun w ap ede, gen kesyon nou ta renmen poze sou Ambetter from Peach State Health Plan, ou gen tout dwa pou w jwenn èd ak enfômasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-877-687-1180 (TTY/TDD 1-877-941-9231). | | |
| Russian: | В случае возникновения у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Ambetter from Peach State Health Plan вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по телефону 1-877-687-1180 (ТТУ/ТDD 1-877-941-9231). | | |
| Arabic: | إذا كان لديّك أو لدى شخص تساحد أسئلة حول Ambetter from Peach State Health Plan، لديّك الحق في الحصول على المساحة والمعلومات الضرورية بلغتك من دون أية نكلفة. للتحدث مع مترجم اتصل بـ (TTY/TDD 1-877-941-9231). | | |
| Portuguese: | Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Ambetter from Peach State Health Plan, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-877-687-1180 (TTY/TDD 1-877-941-9231). | | |
| Persian: | اگر شما، با کسي که به او کسک مي کنيد سؤالي در مورد Ambetter from Peach State Health Plan داريد، از اين حق برخورداريد که کسک و اطلاعت را بصورت رايگان به زبان خود دريقت کنيد. براي صحبت کردن با مترجم با شماره 1180-877-877 (TTY/TDD 1-877-941-9231) کماس بگيريد. | | |
| German: | Falls Sie oder jemand, dem Sie helfen, Fragen zu Ambetter from Peach State Health Plan hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-877-687-1180 (TTY/TDD 1-877-941-9231) an. | | |
| Japanese: | Ambetter from Peach State Health Planについて何かご質問がございましたらご連絡ください。 ご希望の言語によるサポートや情報を無料でご提供いたします。 通訳が必要な場合は、1-877-687-1180 (TTY/TDD 1-877-941-9231)までお電話ください。 | | |
| | | | |

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