Ambetter from CeltiCare Health Plan of Massachusetts: Ambetter Balanced Care 14 (2017) Coverage for: Individual/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, 877-687-1186, TTY/TDD 877-941-9234. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.http://ambetter.celticarehealthplan.com or call 877-687-1186, TTY/TDD 877-941-9234 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$2,000 individual / \$4,000 family. Does not apply to preventive care.	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No	You don't have to meet deductible for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes, for network: \$6,800 individual/ \$13,600 family. No, for non-network providers.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Copayments for certain services, premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.http://ambetter.celticarehe althplan.com/findadoc or call 877-687-1186 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No, you don't need a referral to see a network specialist.	You can see the specialist you choose without a referral; however, prior authorization is required from this plan.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you visit a health	Primary care visit to treat an injury or illness	\$30 Copay/visit	Not Covered	None	
care provider's office	Specialist visit	\$50 copay/visit	Not Covered	Prior approval required	
or clinic	Preventive care/screening/immunization	No charge	Not Covered	None	
If you have a test	Diagnostic test (x-ray, blood work)	\$25 Copay after deductible	Not Covered	Prior approval required	
If you have a test	Imaging (CT/PET scans, MRIs)	\$500 Copay after deductible	Not Covered	Prior approval required	
If you need drugs to	Generic drugs (Tier 1)	\$20 <u>Copay</u>	Not Covered	None	
treat your illness or	Preferred brand drugs (Tier 2)	\$60 <u>Copay</u>	Not Covered	Prior approval required	
condition More information about	Non-preferred brand drugs (Tier 3)	\$90 <u>Copay</u>	Not Covered		
prescription drug coverage is available at www.http://ambetter.celt icarehealthplan.com/20 18formulary	Specialty drugs (Tier 4)	\$90 <u>Copay</u>	Not Covered	Prior approval required.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$750 Copay after deductible	Not Covered	Prior approval required	
surgery	Physician/surgeon fees	No charge after deductible	Not Covered	Prior approval required	
If you wood immediate	Emergency room care	\$700 Copay after deductible	\$700 Copay after deductiblet	None	
If you need immediate medical attention	Emergency medical transportation	\$700 Copay after deductible	\$700 Copay after deductible	None	
	<u>Urgent care</u>	\$50 <u>Copay</u> /visit	Not Covered	None	
If you have a hospital	Facility fee (e.g., hospital room)	\$1,000 Copay per stay after deductible	Not Covered	Prior approval required	
stay	Physician/surgeon fees	No charge after deductible	Not Covered	Prior approval required	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need mental health, behavioral	Outpatient services	\$30 <u>Copay</u> /visit	Not Covered	Prior approval required	
health, or substance abuse services	Inpatient services	\$1,000 Copay per stay after deductible	Not Covered	Prior approval required	
	Office visits	\$30 Copay/visit	Not Covered	Cost sharing does not apply to certain	
If you are pregnant	Childbirth/delivery professional services	No charge after deductible	Not Covered	<u>preventive services</u> . Depending on the type of services, <u>coinsurance</u> may apply. Maternity	
	Childbirth/delivery facility services	\$1,000 Copay per stay after deductible	Not Covered	care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Home health care	\$50 <u>Copay</u>	Not Covered	Prior approval required.	
	Rehabilitation services	\$50 Copay/visit	Not Covered	Prior approval required. 60 visits per year. Combined with PT and OT. (Limits do not apply to speech Therapy)	
If you need help recovering or have other special health	Habilitation services	\$50 <u>Copay</u>	Not Covered	Prior approval required. 60visits per person per benefit year. Benefit limits do not apply to Autism Spectrum, Home Health, and Speech/Hearing Disorders.	
needs	Skilled nursing care	\$1,000 Copay per stay after deductible	Not Covered	Prior approval required. 100 days per person per benefit year in a facility.	
	Durable medical equipment	20% Coinsurance after deductible	Not Covered	Prior approval required.	
	Hospice services	\$1,000 Copay per stay after deductible	Not Covered	Prior approval required.	
	Children's eye exam	\$0 <u>Copay</u> /visit	Not covered	1 Visit(s) per Year	
If your child needs	Children's glasses	\$0 Copay/visit	Not covered	1 Item(s) per Year	
dental or eye care	Children's dental check-up	No charge	Not covered	One complete initial oral exam, two periodic oral exams annually.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Long-term care
- Routine eye care (Adult)

- Cosmetic surgery
- Non-emergency care when traveling outside the U.S.
- Dental care (Adult)
- Private-duty nursing

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion (Not limited based on federal funding)
- Hearing aids (\$2,000 for one hearing aid for each hearing impaired ear for members 21 years of age or younger)
- Weight loss programs (\$150 reimbursement per contract per calendar year)
- Bariatric surgery
- Infertility treatment (See policy for coverage details)
- Chiropractic care
- Routine foot care (For diabetes treatment)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Massachusetts Division of Insurance, 1000 Washington St, Suite 810 Boston, MA 02118-6200, Phone No. (877)-563-4467. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: [insert applicable contact information from instructions].

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 877-687-1186, TTY/TDD 877-941-9234.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877-687-1186, TTY/TDD 877-941-9234.

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877-687-1186, TTY/TDD 877-941-9234.

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 877-687-1186, TTY/TDD 877-941-9234.

————————————To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,000
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$1,000
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$7,540
In this example, Peg would pay:	
0 (0)	

Cost Sharing		
Deductibles	\$2,000	
Copayments	\$2,100	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$4,160	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

\$2,000
\$50
\$1,000
20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost	\$5,400

In this example, Joe would pay:

in this example, ode would pay.		
Cost Sharing		
Deductibles	\$1,400	
Copayments	\$2,100	
Coinsurance	\$300	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$3,860	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,000
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$1,000
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

In this example, Mia would pay:

m uno oxampio, ma nouta pay.		
Cost Sharing		
Deductibles	\$600	
Copayments	\$2,500	
Coinsurance	\$20	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$3,120	