Plan Ambetter Bronze 1 of Massachusetts

Summary of Benefits and Coverage: What this Plan Covers & What it Costs



ambetter.

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at http://ambetter.celticare healthplan.com/ or by calling 877-687-1186, TTY/TDD 877-941-9234 Important Questions Answers Why this Matters: You must pay all the costs up to the **deductible** amount before this plan begins to pay \$2,000 individual / \$4,000 family for covered services you use Check your policy plan or plan document to see when the What is the overall

What is the overall	\$2,000 individual / \$4,000 family.	for covered services you use. Check your policy plan or plan document to see when the
deductible?	Does not apply to preventive care.	deductible starts over (usually, but not always, January 1st). See the chart starting on page
		2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other		You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on
deductibles for specific	No	page 2 for other costs for services this plan covers.
services?		
Is there an <u>out-of-</u>	Yes, for in-network providers	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one
pocket-limit on my	\$6,350 individual/ \$12,700 family.	year) for your share of the cost of covered services. This limit helps you plan for health
expenses?	No, for out-of-network providers.	care expenses.
What is not included in	Premiums, balance-billed charges,	
	and out-of-network services this	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
the <u>out-of-pocket limit</u> ?	plan doesn't cover.	
Is there an overall		The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i>
annual limit on what the	No	covered services, such as office visits.
plan pays?		covered services, such as office visits.
	Yes. See http://ambetter.	If you use an in-network doctor or other health care provider , this plan will pay some or
Does this plan use a	celticarehealthplan.com/	all of the costs of covered services. Be aware, your in-network doctor or hospital may use
-	findadoc or call 1-877-687-1186	an out-of-network provider for some services. Plans use the term in-network, preferred ,
network of providers?	for a list of participating	or participating for providers in their network . See the chart starting on page 2 for how
	providers.	this plan pays different kinds of providers .
Do I need a referral to	Var	This plan will pay some or all of the costs to see a <u>specialist</u> for covered services but only
see a <u>specialist</u> ?	Yes	if you have the plan's permission before you see the specialist .
Are there services this	Yes	Some of the services this plan doesn't cover are listed on page 6. See your policy or
plan doesn't cover?	105	plan document for additional information about excluded services.

Questions: Call 877-687-1186, TTY/TDD 877-941-9234 or visit us at http://ambetter.celticare healthplan.com/. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 877-687-1186, TTY/TDD 877-941-9234 to request a copy. 31234MA0390008-01

from CeltiCare Health Plan

from CeltiCare Health Plan Ambetter Bronze 1

Summary of Benefits and Coverage: What this Plan Covers & What it Costs



- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network providers by charging you lower deductibles, copayments and coinsurance amounts.

Common Medical Event	Services You May Need		Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$50 Copay after deductible	Not covered	None
If you visit a health care <u>provider's</u> office	Specialist visit	\$75 Copay after deductible	Not covered	None
or clinic	Other practitioner office visit	\$50 Copay after deductible	Not covered	None
	Preventive care/screening/immunization	No charge	Not covered	None
If you have a test	Diagnostic test (x-ray, blood work)	\$75 Copay after deductible	Not covered	Prior approval required
If you have a test	Imaging (CT/PET scans, MRIs)	\$1000 Copay after deductible	Not covered	Prior approval required

Questions: Call 877-687-1186, TTY/TDD 877-941-9234 or visit us at http://ambetter.celticare healthplan.com/. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 877-687-1186, TTY/TDD 877-941-9234 to request a copy. 31234MA0390008-01

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period:

Coverage for: Individual/Family | Plan Type:HMO

Common Medical Event	Services You May Need	Your Cost If You Use an In- network Provider	Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
	Generic drugs	Retail: \$30 Copay after deductible/30 day supply. Mail Order: \$60 Copay after deductible/90 day supply	Not covered	None
If you need drugs to treat your illness or condition	Preferred brand drugs	Retail: 50% Coinsurance after deductible/30 day supply. Mail Order: 50% Coinsurance after deductible/90 day supply	Not covered	
More information about prescription drug <u>coverage</u> is available at http://ambetter.celticare healthplan.com/.	Non-preferred brand drugs	Retail: 50% Coinsurance after deductible/30 day supply. Mail Order: 50% Coinsurance after deductible/90 day supply	Not covered	Subject to deductible
	Specialty drugs	Retail: 50% Coinsurance after deductible/30 day supply. Mail Order: 50% Coinsurance after deductible/90 day supply	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$1000 Copay after deductible	Not covered	Prior approval required

Questions: Call 877-687-1186, TTY/TDD 877-941-9234 or visit us at http://ambetter.celticare healthplan.com/. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 877-687-1186, TTY/TDD 877-941-9234 to request a copy. 31234MA0390008-01

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period:

Coverage for: Individual/Family | Plan Type:HMO

Common Medical Event	Services You May Need		Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
	Physician/surgeon fees	No Charge after deductible	Not covered	Prior approval required
	Emergency room services	\$750 Copay after deductible /visit	\$750 Copay after deductible /visit	None
If you need immediate medical attention	Emergency medical transportation	No Charge after deductible	No Charge after deductible	None
	Urgent care	\$100 Copay after deductible /visit	Not covered	None
If you have a hospital	Facility fee (e.g., hospital room)	\$1000 Copay per Stay after deductible	Not covered	Prior approval required
stay	Physician/surgeon fee	No Charge after deductible	Not covered	Prior approval required
	Mental/Behavioral health outpatient services	\$50 Copay after deductible	Not covered	Prior approval required
If you have mental health, behavioral	Mental/Behavioral health inpatient services	\$1000 Copay after deductible	Not covered	Prior approval required
health, or substance abuse needs	Substance use disorder outpatient services	\$50 Copay after deductible	Not covered	Prior approval required
	Substance use disorder inpatient services	\$1000 Copay after deductible	Not covered	Prior approval required
If you are pregnant	Prenatal and postnatal care	\$50 Copay after deductible	Not covered	None
n you are pregnant	Delivery and all inpatient services	\$1000 Copay after deductible	Not covered	Prior approval required

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period:

Coverage for: Individual/Family | Plan Type:HMO

Common Medical Event	Services You May Need	You Use an In-	Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
	Home health care	No Charge after deductible	Not covered	Prior approval required
	Rehabilitation services	\$75 Copay after deductible	Not covered	60 Visit(s) per Year
If you need help recovering or have	Habilitation services	\$75 Copay after deductible	Not covered	Prior approval required after limits have been met. 60 Visit(s) per Year
other special health needs	Skilled nursing care	\$250 Copay per Stay after deductible	Not covered	100 Days per Year
	Durable medical equipment	\$50 Copay after deductible	Not covered	Prior approval required
	Hospice service	No Charge after deductible	Not covered	Prior approval required
TC 111 1	Eye exam	\$20 Copay/visit	Not covered	1 Exam(s) per 2 Years
If your child needs dental or eye care	Glasses	\$20 Copay/pair	Not covered	1 Item(s) per 2 Years
dental or eye care	Dental check-up	Not covered	Not covered	None

Massachusetts Ambetter Bronze 1

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Excluded Services & Other Covered Services

Cosmetic surgery	• Dental care (Adult)
	(======)
Long-term care	• Non-emergency care when traveling outside
Routine eye care (Adult)	the U.S.
	Long-term careRoutine eye care (Adult)

services.)

ambetter

• Abortion services for which Federal funds are	Bariatric surgery	Chiropractic care
prohibited	Infertility treatment	Routine foot care
Hearing aids		
Weight loss programs		

Your Rights to Continue Coverage

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 877-687-1186, TTY/TDD 877-941-9234. You may also contact your state insurance department at Division of Insurance 1000 Washington St, Suite 810 Boston, MA 02118-6200 (877)-563-4467 (Toll Free).

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: Division of Insurance 1000 Washington St, Suite 810 Boston, MA 02118-6200 (877)-563-4467 (Toll Free).

Additionally, a consumer assistance program can help you file your appeal. Contact (617) 521-7794.

Questions: Call 877-687-1186, TTY/TDD 877-941-9234 or visit us at http://ambetter.celticare healthplan.com/. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 877-687-1186, TTY/TDD 877-941-9234 to request a copy. 31234MA0390008-01

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does</u> <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 877-687-1186, TTY/TDD 877-941-9234

To see examples of how this plan might cover costs for a sample medical situation, see the next page.



About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,040
- Patient pays \$500

Sample care costs:

-	
Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
, 1	
Total	\$7,540
-	\$7,540
Total	\$7,540 \$100
Total Patient pays:	
Total Patient pays: Deductibles	\$100
Total Patient pays: Deductibles Copays	\$100 \$0
Total Patient pays: Deductibles Copays Coinsurance	\$100 \$0 \$250

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

Amount owed to providers: \$5,400

- **Plan pays** \$5,020
- Patient pays \$380

Sample care costs:

Coverage Period:

Coverage for: Individual/Family | Plan Type:HMO

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$900
Laboratory tests	\$500
Vaccines, other preventive	\$40
Total	\$5,400

Patient pays:

Deductibles	\$130
Copays	\$100
Coinsurance	\$70
Limits or exclusions	\$80
Total	\$380

Coverage Examples

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Examples helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in outof-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.